



# RESOURCE GUIDE

to the Great Floods  
of 2016

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LOUISIANA

Published May 2017



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# About

The purpose of this guide is to serve as a resource for Disaster Case Managers, Community Recovery Planning processes, and to point out the range of potential resources available or organizations with whom one might partner to affect recovery in the aftermath of the Great Floods of 2016.

The information contained in this document was gathered from the websites of the organizations listed in the guide and from organizational representatives. The information taken from websites has not been vetted for accuracy. Links to websites are provided where they are available.

Section 1 of the Louisiana Disaster Recovery Alliance's (LDRA) Resource Guide explains the mission of this organization, which was created as a result of the flooding across the state. It also lists the philanthropic organizations that are members of the LDRA and provides background information on the respective mission and goals of each member organization.

Sections 2-4 of the Resource Guide contain information on a selection of nonprofit organizations that have worked or are still working with populations affected by the flooding events. This is a reference tool to understand who might be able to provide assistance in each impacted community. These sections do not include the names of all nonprofit organizations working with disaster survivors.

Section 5 contains information on a selection of Louisiana-based foundations that have created flood relief funds and are actively guiding philanthropic interests in relief and recovery.

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Louisiana Disaster  
Recovery Alliance  
(LDRA)

# Louisiana Disaster Recovery Alliance (LDRA)

The Louisiana Disaster Recovery Alliance (LDRA) is a consortium of Louisiana-based private, community, and corporate foundations and donors that was founded to address issues of disaster recovery and resilience and reduce levels of risk and vulnerability across the state in the face of repetitive events. This consortium brings Louisiana's foundation community together with federal and state government partners in a first-of-its-kind Public/Private Partnership that takes a long-term approach to building resilience at every phase of the disaster life cycle (preparedness, response, recovery, and mitigation). As a cross-sector collaboration, LDRA uses the resources and strengths of each member to make informed and innovative decisions. The vision of this group is to examine the threats facing Louisiana with a long-term lens and to produce a set of innovative, locally-specific solutions that will rebuild healthy, sustainable, and resilient communities.

The Great Flood of 2016 brought tragedy to our state. It also presented the philanthropic sector with an opportunity to collaborate, draw on past disaster grant-making experience, and demonstrate knowledge gained from past events. The partners to this collaborative effort, including the state and federal government, are committed to work together to make smart investments in communities.

In support of this goal, the Louisiana Disaster Recovery Alliance has created a joint fund for recovery and welcomes donations which will be put to use in support of building a more resilient Louisiana.

The Louisiana Disaster Recovery Alliance will use its collective power to advocate and raise awareness about a disaster of great size and scale that is impacting our state. The group's goal is to leverage resources from many sectors and use them to meet pressing community resilience and recovery needs and to build capacity and increase the performance of all partners to the process.

## LOUISIANA DISASTER RECOVERY ALLIANCE (LDRA)

*The website of the Louisiana Disaster Recovery Alliance (LDRA) references information regarding the 2016 Louisiana flooding events.*

### Louisiana Disaster Recovery Alliance (LDRA)

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Baton Rouge, LA  
<http://www.louisianarecoveryalliance.org/>

This consortium brings Louisiana's foundation community together with federal and state government partners including agencies of the State of Louisiana (Governor's Office of Homeland Security and Preparedness, Office of Community Development - Disaster Recovery Unit, and Louisiana Economic Development) and federal government agencies involved with the National Disaster Recovery Framework – such as the Federal Emergency Management Agency, the Department of Housing and Urban Development, Department of Commerce, Department of the Interior, Department of Health and Human Services, U.S. Army Corps of Engineers, and the Environmental Protection Agency. Government partners have agreed to work in concert with the philanthropic sector and to inform them about emerging needs and government investments in resilience and recovery, creating opportunities to leverage resources, and ensure that any duplication of efforts is avoided. This cross-sector collaboration gives philanthropy a strong voice in the crafting of policy recommendations and the ability to share their unique understanding of culture and context with government partners. The goal of the Louisiana Disaster Recovery Alliance is to create positive system-wide change and cooperation that will lead to holistic solutions and sustainable recovery efforts -- building local capacity and strengthening local resilience.

Lori J. Bertman, President  
225-928-8346  
[lori@penningtonfamilyfoundation.org](mailto:lori@penningtonfamilyfoundation.org)

## LDRA MEMBER ORGANIZATIONS

*The websites of the Louisiana Disaster Recovery Alliance (LDRA) member organizations referenced below contain information regarding the 2016 Louisiana flooding events.*

### Blue Cross and Blue Shield of Louisiana Foundation

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Baton Rouge, LA  
<http://bcbslafoundation.org/>

“The mission of Blue Cross and Blue Shield of Louisiana Foundation is to promote the wellness and well-being of Louisianians by supporting health- or education-related causes. We know that real change for our state takes to hearts and hands of thousands of people – and that's why we fund and promote the hard work of everyday people who dream of making a difference in the lives of others.”

### Center for Disaster Philanthropy

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Washington, DC  
<http://disasterphilanthropy.org/>

“Our team of program experts with deep knowledge in domestic and international disaster philanthropy will allocate or manage funds across a range of needs – before, during, and after a disaster – directing resources strategically and efficiently to help communities recover more quickly and become more resilient.”

### Community Foundation of North Louisiana

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Shreveport, LA  
<http://www.cfmla.org/>

The Community Foundation maintains a disaster relief fund to provide resources to nonprofits assisting in immediate and long term relief following disaster. The Foundation also

convenes community stakeholders to work on issues related to disaster planning and post-disaster rebuild. LINCC (Louisiana Initiative for Nonprofit and Community Collaboration), a program of the Foundation, is a web-based community platform that brings community resources together through one portal – providing data, knowledge, and interactive tools for effective collaboration between nonprofits, government, funders, and other stakeholders about a wide range of issues which impact the quality of life of Northwest Louisiana. During a disaster, LINCC acts an emergency communication tool to include a resource guide for victims of the disaster, as well as volunteer and community needs.

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## Foundation for Louisiana

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Baton Rouge, LA  
<http://www.foundationforlouisiana.org/>

“The mission of the Foundation for Louisiana is to invest in people and practices that work to reduce vulnerability and build stronger, more sustainable communities statewide. We believe in increased access to resources and opportunity strengthens vulnerable communities and improves quality of life for all residents, that the grassroots wisdom of Louisiana residents is one of our most valuable resources, and individuals and families have the right to maintain their dignity amidst disaster.”

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## Irene W. and C.B. Pennington Foundation

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Baton Rouge, LA  
<http://penningtonfamilyfoundation.org/>

“Our foundation focuses on the integration and access to physical, social and emotional health care, creative arts, and ensuring all Louisianans can have access to economic opportunities. We partner with other donors, businesses, government, and most importantly our nonprofit partners – without whom none of our ambitions on any issue can be realized. Our foundation is committed to investing in people, partnerships, and new ideas that solve specific

problems, and together ensure a vibrant and sustainable community. The Irene W. and C.B. Pennington Foundation is interested in examining how the compounding effect of disaster – as well as issues in areas including mental health, the environment, women's issues, unemployment, and poverty – affect a community's resilience.”

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## Patterson Family Foundation

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Sarasota, FL  
<http://www.thepattersonfoundation.org/>

“The Patterson Foundation strengthens the efforts of people, organizations, and communities. The Foundation focuses on issues that address common aspirations and foster wide participation, along with ways organizations learn and share as they evolve. The Patterson Foundation strengthens opportunities by connecting and providing expertise, the community by encouraging learning and sharing, and futures by evolving opportunities. With the alignment of leadership, willingness, readiness, capacity and culture, The Patterson Foundation works with regional, national, and global partners providing expertise while exchanging best practices.”

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## The UPS Foundation

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Atlanta, GA  
<https://sustainability.ups.com/>

“Founded in 1951, The UPS Foundation leads UPS's global citizenship efforts and philanthropy. Our mission is to help build stronger, safer, and more resilient communities around the world. The UPS Foundation's philanthropic approach centers on four focus areas that reflect our mission and UPS's corporate values and expertise: Diversity & Inclusion, Environmental Sustainability, Community Safety, and Volunteerism. We believe that our approach and investment strategy create shared value for our community, our people, and our company.”

## **W.K. Kellogg Foundation**

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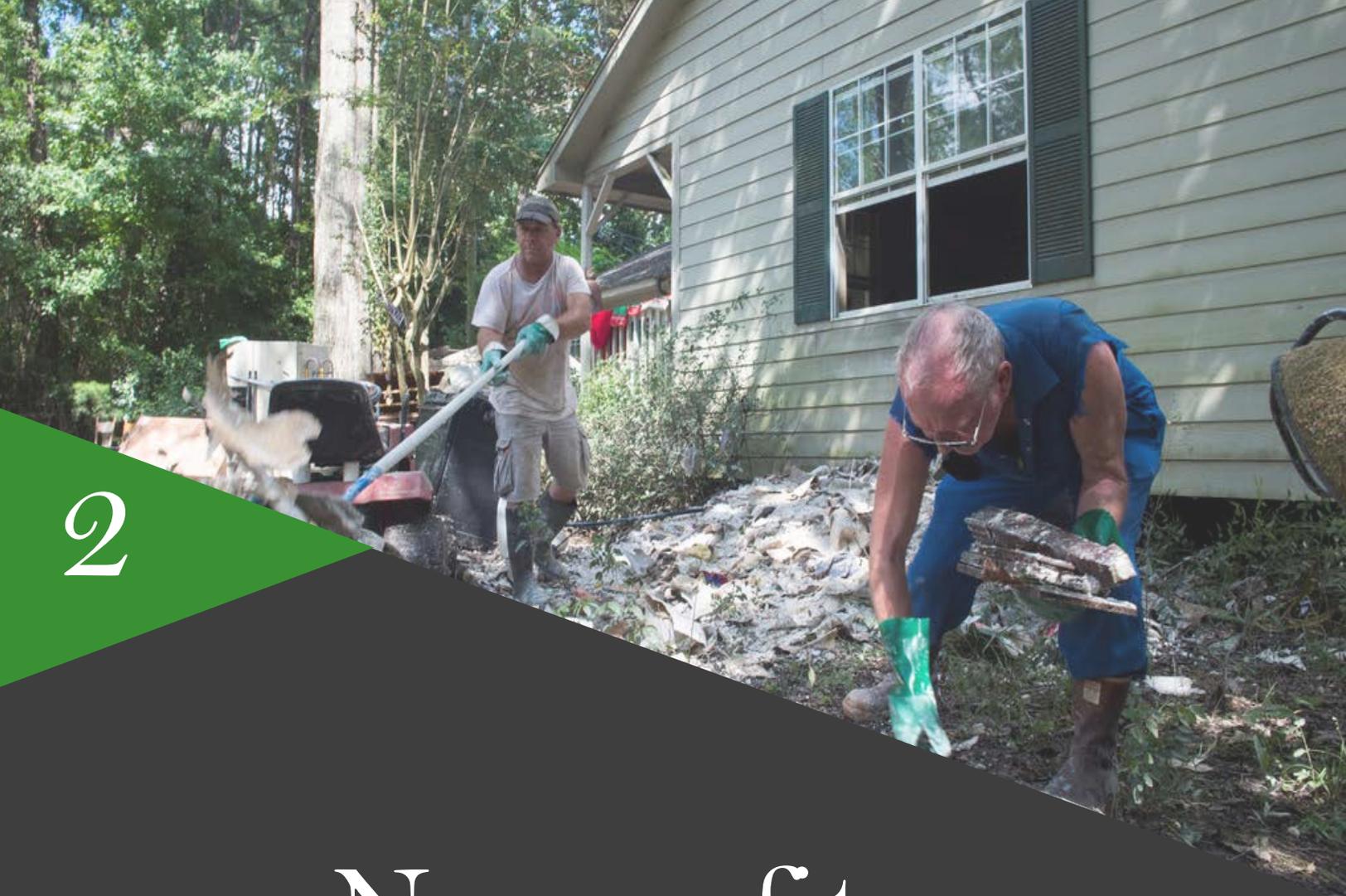
East Battle Creek, MI  
<https://www.wkkf.org/>

“The W.K. Kellogg Foundation (WKKF) – founded in 1930 as an independent, private foundation by breakfast cereal pioneer Will Keith Kellogg – is among the largest philanthropic foundations in the United States. Guided by the belief that all children should have an equal opportunity to thrive, WKKF works with communities to create conditions for vulnerable children so they can realize their full potential in school, work, and life.”

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# Nonprofits



# Nonprofits

## **Nonprofit Organizations and their Contribution to Long-Term Recovery**

There is a difference between disaster response and all the activities that comprise disaster recovery after a catastrophe. Disaster response encompasses a set of clear-cut needs and a group of first response organizations armed with the requisite expertise, training and preparation, operational plans and processes, as well as the funding to carry out this work. It is fast-paced and heroic -- often life-saving, receiving a lot of media attention which translates into donations for nonprofit assistance initiatives and programs, the mobilization of volunteers, and heightened awareness amongst the general public. Organizations and individuals alike feel the call to make a difference with their time, their money, and their special skills.

Unfortunately, the initial altruism and generous influx of resources that media scrutiny brings to stricken communities tapers off dramatically when the cameras are gone, and the hard work of reconstructing communities and reconstituting their social fabric begins.

This Resource Guide encompasses a list of non-profit organizations that assisted during the response phase, as well as those still at work now as recovery efforts deepen and intensify. The non-profits that assisted during response may no longer have programs and funding streams specifically aimed at flood survivors, but have a history of assisting and remain dedicated partners in their communities in each instance where a need arises and they can provide aid. Many are working hand-in-hand with disaster case managers to solve difficult problems faced by individual households. In many instances, these groups might be good partners to recovery efforts as these are now being planned. The ability to identify many different potential partners is of advantage to communities and organizations as they consider their options and wonder about the best path to resourcing projects and ideas that are essential components of their recovery plans.

## CLIMATE ADAPTATION & RESILIENCE

*The websites of the Climate Adaptation & Resilience groups listed below contain information regarding the 2016 Louisiana flooding events.*

### Center for Planning Excellence (CPEX)

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Baton Rouge, LA  
<http://www.cplex.org>

“CPEX is a nonprofit organization that coordinates urban, rural, and regional planning efforts in Louisiana. We provide best-practice planning models, innovative policy ideas, and technical assistance to individual communities that wish to create and enact master plans dealing with transportation and infrastructure needs, environmental issues, and quality design for the built environment. CPEX brings community members and leaders together and provides guidance as they work toward a shared vision for future growth and development.”

Camille Manning-Broome  
Senior Vice President  
225-267-6300  
[info@cplex.org](mailto:info@cplex.org)

### Louisiana State University – Coastal Sustainability Studio (CSS)

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Baton Rouge, LA  
<http://css.lsu.edu/>

“At CSS, scientists, engineers, and designers come together to intensively study and respond to issues of settlement, coastal restoration, flood protection, and the economy. CSS was conceived as a laboratory to develop new strategies that reduce risk to social, economic, and natural resources. The results of this design experimentation provide a sound basis for major policy decisions for adaptation

through more sustainable land-use planning, protection, and education.”

Jeff Carney, Director  
225-578-4990  
[JCarney@LSU.edu](mailto:JCarney@LSU.edu) / [CSS@LSU.EDU](mailto:CSS@LSU.EDU)

## COMMUNITY DEVELOPMENT

*The websites of the Community Development groups listed below contain information regarding the 2016 Louisiana flooding events.*

### Together Baton Rouge

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Baton Rouge, LA  
<http://togetherbr.nationbuilder.com/>

“Together Baton Rouge is a broad-based coalition of congregations and community-based organizations in the Greater Baton Rouge area, with the capacity to address community problems – large and small. The coalition has been deliberately developed to cross the lines of race, religion, neighborhood, and political affiliation. It works on issues affecting families and communities, and is a strictly non-partisan organization. In the aftermath of the 2016 flooding events, Together Baton Rouge set up a fund to hire locals from affected areas to gut and muck homes, first prioritizing the elderly, disabled, families with children, and those still living in mold-infected homes.”

Broderick Bagert, Lead Organizer  
225-803-5876  
[Broderick.Bagert@togetherbr.org](mailto:Broderick.Bagert@togetherbr.org)  
[Contact@togetherbr.org](mailto:Contact@togetherbr.org)

## DISASTER CASE MANAGEMENT

*The websites of the Disaster Case Management groups listed below contain information regarding the 2016 Louisiana flooding events.*

### What is Disaster Case Management?

Disaster Case Management (DCM) provides relief to disaster survivors by connecting them with the resources and services of multiple agencies (voluntary, faith-based, and nonprofit organizations), including the development of individual recovery plans that incorporate sustainable assistance for the household's recovery. DCM is a time-limited process that involves a partnership between a case manager and a disaster survivor (also known as a "client") to develop and carry out a Disaster Recovery Plan. This partnership provides the client with a single point of contact to facilitate access to a broad range of resources. The process involves an assessment of the client's verified disaster-caused unmet needs, development of a goal-oriented plan that outlines the steps necessary to achieve recovery, organization and coordination of information on available resources that match the disaster-caused unmet needs, the monitoring of progress toward reaching the recovery plan goals, and – when necessary – client advocacy. When indicated, the unmet needs of clients will be referred to the Long Term Recovery Groups by the Case Manager.

### Catholic Charities Archdiocese of New Orleans (CCANO)

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New Orleans, LA  
<http://www.ccano.org/>

“Catholic Charities’ Spirit of Hope Disaster Case Management Program continues to work with individuals and families on the Northshore who were impacted by the March 2016 flooding. Serving as a single point of contact, our case managers help households return to a state of self-sufficiency by assisting families in identifying their unmet needs, presenting these

needs to groups providing assistance to victims, and coordinating with volunteer groups for home repairs. Catholic Charities’ case managers also help clients connect to needed services, provide referrals to the appropriate agencies, and access government benefits – FEMA, SNAP and SBA applications and appeals, mental health services, housing, home repairs, transportation, and other essential services.”

Tom Costanza / Shaula Lovera  
866-891-2210 / 504-310-6998  
[TCostanza@ccano.org](mailto:TCostanza@ccano.org) / [SLovera@ccano.org](mailto:SLovera@ccano.org)

### Catholic Charities of the Diocese of Baton Rouge (CCDBR)

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Baton Rouge, LA  
<https://www.ccdiobr.org/programs/disaster-relief.html>

“CCDBR is no stranger to disasters. In the past 10 years, the agency rose to become one of the area’s leading disaster response and long-term recovery agencies. Immediately following a disaster, the agency mobilizes teams of volunteers and supplies into the hardest hit areas. When the focus switches to recovery, CCDBR case managers work with survivors to develop family recovery plans covering a myriad of needs – housing, jobs, mental health counseling, and more.”

Disaster Services  
225-336-8700

### Easter Seals Louisiana

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New Orleans, LA  
<http://www.easterseals.com/louisiana/>

“Works directly in the implementation and monitoring of recovery plans for disaster survivors. Ensures that clients are meeting the required goals of disaster case management services. Networks with other organizations to guide client through sequence of delivery without duplication of benefits or services. Prepares and makes case presentations on behalf of client. Actively participates in long

term recovery groups where such exist. Provides support and advocacy with governmental and non-governmental agencies and organizations when necessary.”

Tracy Garner, President/CEO  
504-523-7325

## **ICNA Relief USA**

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Jamaica, NY  
<http://icnarelief.org/site2/index.php/programsummary/disasterrelief>

ICNA Relief USA is an Islamic-faith based organization actively participating in all phases of disaster, in the United States. ICNA Relief USA seeks to alleviate human suffering by providing caring, compassionate, and practical assistance to survivors of natural and man-made disasters. Services provided for the natural disasters occurring in Louisiana during 2016 include: 1) Mucking out, debris removal, and tarping; 2) I & R and Disaster Case Work; 3) Donations Management; 4) Volunteer Coordination; 5) Mass Feeding; 6) Advocating for community recovery resources; and 7) Disaster Case Management: Ouachita Parish. ICNA Relief USA is an active member of the National VOAD, currently represented on the Advocacy Committee, the Emotional and Spiritual Care Committee, the Disaster Case Management Committee, and in the Board of Directors. ICNA Relief USA is considered a subject-matter expert in the field of Disaster Case Management.

Jane Aslam, Director  
Disaster Relief Services  
225-650-3922  
[JaneAslam@ICNARELIEF.org](mailto:JaneAslam@ICNARELIEF.org)

## **Society of St. Vincent de Paul, National Council of the United States**

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Maryland Heights, MO (National Council)  
Baton Rouge, LA / New Orleans, LA / Shreveport, LA  
<http://www.svdpusa.org/>

Disaster relief has become a prominent part of the Society's charitable efforts as we continue reaching out to the men, women, and children who were displaced by Hurricane Katrina. Our Dining Room, St. Vincent de Paul Thrift stores, toiletry items and other programs can assist survivors. Our emergency shelters for men, our shelter for women and children, and our homeless day center are also resources. The St. Vincent de Paul Community Pharmacy, which helps thousands of people with their prescription medications annually can help victims of a disaster. Our Uniforms for Kids program has distributed thousands of school uniforms free of charge to displaced school children. We continue to study other needs we can fill with our basic infrastructure and are prepared to help during the next disaster. Our philosophy has been to build on our core strengths: food services, thrift stores/distribution center, uniform distribution, prescription medicines, shelter for the homeless, and other services.

Elizabeth Disco-Shearer, COO  
Disaster Services Division  
214-717-1802 / 202-756-5516  
[ldisco@svdpdisaster.org](mailto:ldisco@svdpdisaster.org)

Gail Kidd Bertrand, Director  
Disaster Programs  
318-606-5662  
[gbertrand@svdpdisaster.org](mailto:gbertrand@svdpdisaster.org)

Council of Baton Rouge  
Michael J. Acaldo, Chief Executive Officer  
225-383-7837, ext. 0  
[macaldo@svdpbr.com](mailto:macaldo@svdpbr.com)  
<https://www.svdpbr.com/>

Council of New Orleans  
<http://www.svdpneworleans.org/>

Council of Shreveport  
<http://svdpshreveport.org/>

## Upbring Disaster Response

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Texas / Louisiana  
<http://www.upbring.org>

**Our Mission:** To break the cycle of child abuse by empowering children, families, and communities. **Our Vision:** Guided by faith, education, and action, communities will be free of child abuse. Serving Texas and Louisiana, Upbring Disaster Response assists families and communities in the aftermath of disasters like tornadoes, hurricanes, floods, or wildfires. We are not first responders, but committed neighbors who will stay in the community to provide long term recovery and assist survivors to get back on their feet. Each response is different and unique to the community impacted. We work closely with community and government partners to coordinate recovery efforts to ensure best utilization and maximum impact of resources. Our response efforts differ depending on the needs of the community, but our main areas of impact include: Preparedness and Resiliency; Emotional and Spiritual Care; Disaster Case Management; Volunteer Coordination; and Repair & Rebuild Assistance.

Jessica Vermilyea  
504-376-9121  
[Jessica.Vermilyea@upbring.org](mailto:Jessica.Vermilyea@upbring.org)

## Volunteers of America – North Louisiana

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Shreveport, LA  
<http://www.voanorthla.org/>

“For over 80 years, this organization has taken on the most difficult tasks to help the most underserved and vulnerable in north and central Louisiana. Our focus is to reach and uplift all Americans in time of need, including those individuals impacted by the March 2016 floods in our state. Volunteers of America North Louisiana case managers are currently helping families each day to identify unmet needs, make referrals, and increase their access to health care services including mental health

services, housing, and transportation – thus providing opportunity, promoting dignity, and inspiring change in all who find their way to us.”

Brian Byrd  
318-221-2669  
[Brian.Byrd@voanorthla.org](mailto:Brian.Byrd@voanorthla.org)

## DISASTER LEGAL SERVICES

*The websites of the Disaster Legal Services groups listed below contain information regarding the 2016 Louisiana flooding events.*

## Acadiana Legal Service Corporation (ALSC)

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Alexandria, LA / Lafayette, LA / Lake Charles, LA /  
Monroe, LA / Natchitoches, LA / Shreveport, LA  
<http://www.la-law.org>

“ALSC is a private, nonprofit law firm, providing free legal assistance in civil cases to the low-income and elderly residents of twenty-one parishes in south central, southwest, and central Louisiana. It has law offices in Alexandria, Lafayette, and Lake Charles.”

Jason Senegal  
337-237-4320  
[alsclaf@la-law.org](mailto:alsclaf@la-law.org) (Lafayette office)

## Advocacy Center

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Baton Rouge, LA / New Orleans, LA  
<http://www.advocacyla.org>

“The Advocacy Center is a non-profit corporation that serves people with disabilities in every parish of Louisiana. With four offices in New Orleans, Baton Rouge, Shreveport, and Lafayette, the Advocacy Center provides information, and referral, and possibly legal representation, on legal issues relating to disability, including: special education, legal status, public benefits, community integration,

institutional rights, employment and rehabilitation, and abuse/neglect. The Advocacy Center also provides legal services for problems relating to nursing homes and legal and ombudsman services for individuals living in group homes, psychiatric hospital and child residential facilities.”

Kim Jones, Executive Director  
504-522-2337, ext. 118  
[advocacycenter@advocacyla.org](mailto:advocacycenter@advocacyla.org)

## **Baton Rouge Bar Association Pro Bono Project**

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Baton Rouge, LA  
<http://www.brba.org>

“Provides free legal representation through volunteer lawyers, mostly on referral from area free legal services and domestic violence programs. Also provides monthly "Ask-a-Lawyer" clinics at different locations and "Thirst for Justice" clinics at the St. Vincent de Paul Shelter every Wednesday and Thursday, 3-5.”

Ann K. Gregorie, Executive Director  
225-344-4803  
[ann@brba.org](mailto:ann@brba.org)

## **Flood Proof: Free Legal Help for Homeowners with Title Problems**

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Baton Rouge, LA  
<http://www.floodproofla.org/>

Did your house flood in August 2016? Were you denied federal assistance or other rebuilding funds because you can't prove you own your home? Do you live in a house a relative left you? Is your home in East Baton Rouge, Ascension, or Livingston Parish? You may qualify for free legal services to prove you own your home if: 1) Your property was damaged in the 2016 flood; 2) Your flood-

damaged property is or was your primary residence and you plan to rebuild; 3) Your property is located in East Baton Rouge, Livingston, or Ascension Parish; and 4) You are eligible based on your income. Legal information may be available for those who do not qualify based on income. Call for more information. This free service is made possible by grants from the W. K. Kellogg Foundation and the Baton Rouge Area Foundation.

Southeast Louisiana Legal Services  
844-244-7871  
[apply.lanonprofitjustice.org](http://apply.lanonprofitjustice.org) (Apply Online)

## **Greater New Orleans Fair Housing Action Center, Inc.**

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New Orleans, LA  
<http://www.gnofairhousing.org>

Greater New Orleans Fair Housing Action Center (GNOFHAC) is a nonprofit civil rights organization established in 1995 to eradicate housing discrimination. GNOFHAC's work throughout Louisiana includes education, investigation, and enforcement activities. GNOFHAC is dedicated to fighting housing discrimination because it is an illegal and divisive force that perpetuates poverty, segregation, ignorance, fear, and hatred.

Cashauna Hill, Executive Director  
504-596-2100  
[chill@gnofairhousing.org](mailto:chill@gnofairhousing.org)  
[info@gnofairhousing.org](mailto:info@gnofairhousing.org)

## **Legal Services Corporation (LSC)**

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Washington, DC  
<http://www.lsc.gov>

“The Legal Services Corporation (LSC) is a private, nonprofit corporation established by Congress to seek to ensure equal access to justice under the law for all Americans by providing civil legal assistance to those who otherwise would be unable to afford it. LSC

was created in 1974 with bipartisan congressional sponsorship and the support of the Nixon administration, and is funded through congressional appropriation.”

202-295-1500

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## Louisiana Civil Justice Center

New Orleans, LA  
<http://laciviljustice.org>

“The LCJC is a nonprofit that provides civil legal assistance for low-income, elderly, and disaster-affected residents of Louisiana through a toll-free hotline, court-based help desks, and community legal clinics.”

800-310-7029

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## Louisiana State Bar Association

New Orleans, LA  
<https://www.lsba.org/>

“The mission of the Louisiana State Bar Association is to assist and serve its members in the practice of law, assure access to and aid in the administration of justice, assist the Supreme Court in the regulation of the practice of law, uphold the honor of the courts and the profession, promote the professional competence of attorneys, increase public understanding of and respect for the law, and encourage collegiality among its members.”

800-421-LSBA (5722) / 504-566-1600

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## National Disaster Legal Aid Resource Center

<https://www.DisasterLegalAid.org/>

“The goals of this hotline are: 1) To serve as a centralized national resource for legal aid, pro bono and criminal defender attorneys across the country on legal issues related to all types of disasters; 2) To recruit and help mobilize pro

bono attorneys in the aftermath of a disaster; and 3) To provide accurate and timely information on legal issues related to disasters to the low and moderate income public.”

Louisiana Legal Assistance Hotline  
800-310-7029  
[info@probono.net](mailto:info@probono.net)

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## National Legal Aid and Defender Association (NLADA)

Washington, DC  
<http://www.nlada.org>

“The National Legal Aid and Defender Association (NLADA) is the nation's leading advocate for front-line attorneys and other equal justice professionals – those who make a difference in the lives of low-income clients and their families and communities. Representing legal aid and defender programs, as well as individual advocates, NLADA is proud to be the oldest and largest national, nonprofit membership association devoting 100 percent of its resources to serving the broad equal justice community.”

Jo-Ann Wallace, President/CEO  
202-452-0620, ext. 206  
[j.wallace@nlada.org](mailto:j.wallace@nlada.org)

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## Southern University Law Center – Disaster Recovery Law Clinic

Baton Rouge, LA  
<http://www.sulc.edu/clinical-education/disaster-recovery/>

“Under the supervision of the SULC clinical education faculty, along with volunteer attorneys and members of organizations, law students working with the Disaster Recovery Law Clinic provide legal help to those individuals suffering in the aftermath of the 2016 flooding in Southeast Louisiana. The clinic’s assistance is being offered to low-income persons or those financially impacted by the flood. The work includes helping clients file

and register with FEMA and other government aide groups, as well as assisting with insurance claims and applying for public benefits. Student volunteers will interview clients and counsel them on their legal rights. Other advocacy tools – such as document drafting, demand letter writing, negotiation, and mediation sessions – may also be used.”

Disaster Recovery Law Clinic  
225-771-3333 / 225-771-2552

## DISASTER MENTAL HEALTH

*The websites of the Disaster Mental Health groups listed below contain information regarding the 2016 Louisiana flooding events.*

### **Billy Graham Evangelistic Association (BGEA)**

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Charlotte, NC  
<https://billygraham.org/what-we-do/evangelism-outreach/rapid-response-team/about/>

The Billy Graham Rapid Response Team (RRT) trains God’s people for grief ministry and deploys crisis-trained chaplains to provide emotional and spiritual care to those affected by man-made or natural disasters.

877-2GRAHAM (877-247-2426)

### **Bridges**

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Baton Rouge, LA  
<http://mhagbr.com/index.php/bridges>

*“Building Recovery of Individual Dreams & Goals through Education and Support (BRIDGES) is a consumer-run peer education and support program for consumers of mental health services. Using the base philosophy of empowerment and self direction, the program enables consumers to learn about themselves, their mental health issues, mental health coping skills, and the direction and value of their lives.*

Classes and support groups are taught and facilitated by trained mental health consumers. Marriage and family therapists diagnose and treat mental and emotional issues and concerns within marriages, couples, and families. All BRIDGES courses and support groups are free of charge and offered to anyone with a mental health diagnosis. This program operates statewide and is funded by the Louisiana Office of Behavioral Health.”

Mental Health Association for Greater Baton Rouge  
877-274-3446

### **Capital Area Human Services District (CAHSD)**

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Baton Rouge, LA  
<http://www.cahsd.org/>

“The mission of Capital Area Human Services District (CAHSD) is to facilitate person-centered recovery by empowering people of all ages with behavioral health needs and developmental disability challenges to strengthen relationships, establish independence, and enhance their ability to improve their physical health and emotional wellbeing. CAHSD directs the operation and management of public, community-based programs and services relative to mental health, developmental disabilities, and addictive disorders services for the parishes of Ascension, East Baton Rouge, East Feliciana, Iberville, Pointe Coupee, West Baton Rouge, and West Feliciana. CAHSD has a number of locations throughout the region and mobile services are available. The needs of flood-survivors are prioritized and community programs supporting personal resilience are offered. Also, CAHSD is directing the work of Louisiana Spirit, a FEMA-funded crisis counseling program, in CAHSD’s seven parishes and St. James. Louisiana Spirit at CAHSD can be contacted at 225-335-2795.”

225-925-1906

## Celebration Hope Center (CHC)

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Metairie, LA

<http://www.healingheartsnola.org/chc/>  
<http://CelebrationHopeCenter.org>

Celebration Hope Center opened two months prior to Hurricane Katrina and is a state-licensed mental health services center specializing in trauma recovery for children, adolescents, adults, couples, and families. It has an 8,000 square foot counseling center and over 40 staff members – including full-time professional staff, administrative staff, and master’s level student interns. The CHC clinical staff have licensures as social workers, professional counselors, marriage and family therapists, and prevention professionals. The Clinical Director serves on a national counseling board for disaster, grief and trauma and has provided trauma training in England and Israel.

Michele Louviere, LMFT, Executive Director  
504-833-4673

[MicheleL@CelebrationHopeCenter.org](mailto:MicheleL@CelebrationHopeCenter.org)

## Children’s Health Fund

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New York, NY

<https://www.childrenshealthfund.org/3725-2/>

“The Baton Rouge Children’s Health Project was initially created as a response to the urgent pediatric health care needs in the aftermath of Hurricanes Katrina and Rita. The project now provides critically needed medical and mental health services to underserved children and families in the Baton Rouge area. The project provides comprehensive and continuous care employing a multidisciplinary approach – providing mental health services, case management, and disease prevention education. Referrals for sub-specialty and inpatient care are arranged as needed. Specially trained staff brings services to schools and other communities that lack access to health care in Baton Rouge. Current service sites include Wedgewood Elementary School, Wildwood Elementary School, Ryan Elementary School, Sharon Hills Elementary School, Brownsfields

Elementary School, Park Elementary School, White Hills Elementary School, Capital Middle School, McKinley Magnet High School, and THRIVE Academy.”

“Children’s Health Fund has conducted groundbreaking research on the mental health effects of Hurricane Katrina in 2006. The survey found that mental health needs had skyrocketed while local resources remained limited. Our *Community Support and Resiliency Program* has helped fill that need. The program has also provided critically needed professional support and training for mental health providers throughout Mississippi and Louisiana. We have collaborated with an internationally recognized organization to bring art therapy programs for children in post-disaster situations to the Gulf. In addition, we have provided specially designed “Coping Boxes” to children affected by Hurricane Katrina and Superstorm Sandy as a tangible, therapeutic tool to help in their developmental and psychodynamic therapy.”

Roberta Vicari, MD/FAAP, Medical Director  
Our Lady of the Lake Children’s Hospital  
225-490-5480

Donation Inquiries: [dev@chfund.org](mailto:dev@chfund.org)

## Florida Parishes Human Services Authority (FPHSA)

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Hammond, LA

<http://www.fphsa.org/>

Florida Parishes Human Services Authority (FPHSA) is a state funded local governance entity with the vision of enhancing the availability of services and supports leading to a satisfying and productive life for persons with addictions, developmental disabilities, and mental illnesses. FPHSA’s geographical service area includes the parishes of Livingston, St. Helena, St. Tammany, Tangipahoa, and Washington. Along with traditional clinic services (such as evaluation, therapy, and medication management) a number of various other services are provided through contract providers – such as respite care, case

management, crisis intervention, in-home therapy, vocational training, housing supports, etc. In addition to community-based outpatient services, FPHSA has two inpatient substance abuse treatment programs, Fontainebleau Treatment Center (FTC) and the Alcohol Drug Unit (ADU). FPHSA serves both adults and children who meet the treatment criteria for services in the areas of addictive disorders, developmental disabilities, and/or mental health.

Rebecca Soley  
985-543-4333

## **Resilient Baton Rouge**

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Baton Rouge, LA

Resilient Baton Rouge is a new initiative to build the resilience of flood-impacted communities in the Baton Rouge area. Resilient Baton Rouge seeks to: 1) Increase the capacity of community health providers and community based organizations to serve the flood-impacted community; and 2) Support collaborative efforts around training local community residents and leaders in mental health screenings and support, data-sharing for better patient support, and coalition building for long-term resilience. Resilient Baton Rouge relies on participation and leadership from Baton Rouge area-based community residents, community-based organizations, healthcare entities, governmental and business stakeholders.

Robin Keegan, Co-Director  
504-491-9729  
[rkeegan@gmail.com](mailto:rkeegan@gmail.com)

## **Salvation Army: Alabama-Louisiana-Mississippi (ALM) Division**

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Jackson, MS  
<http://Disaster.SalvationArmyUSA.org>

Whether it is a local incident, fire, flood or major disaster, The Salvation Army and its

volunteers are often the first on the scene and the last to depart – honoring a century-old commitment to serve those in need, at the time of need, and at the place of need. Salvation Army disaster response teams are coordinated and directed by commissioned officers and trained personnel and supported by volunteers. The services we provide range from Food Service to survivors and first responders, shelter, direct financial assistance, donations management, emotional and spiritual care, emergency communications, disaster case management, and clean-up and reconstruction services. The Red Shield – Beacon of Compassion offers immediate aid, psychological support, and spiritual counsel to those whose lives have been shattered by forces beyond their control.

Divisional Headquarters  
Major William D. Owens  
601-969-7560  
[william.owens@uss.salvationarmy.org](mailto:william.owens@uss.salvationarmy.org)  
<http://salvationarmyalm.org/>

Alexandria  
Majors Ken and LeeAnn Nelson  
318-442-0445  
<http://salvationarmyalm.org/alexandria/>  
Baton Rouge  
Captains Brett and Mary Meredith  
225-355-4483  
<http://salvationarmyalm.org/batonrouge/>

Lafayette  
Majors Mel and Esther James  
337-235-2407  
<http://salvationarmyalm.org/lafayette/>

Monroe  
Majors August and Melissa Pillsbury  
318-325-1755  
<http://salvationarmyalm.org/monroe/>

Shreveport  
Majors Ed and Carla Binnix  
318-424-3200  
<http://salvationarmyalm.org/shreveport/>

## Samaritan Counseling Center, Inc.

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Shreveport, LA  
<https://samaritanshreveport.org/>

The mission of the Samaritan Counseling Center is to provide support and counseling to individuals, families, and the community by licensed professionals in a faith-based setting. Services include: 1) Professional, faith-based individual, couple, family, and group counseling; 2) Divorce and Custody Mediation; 3) Educational seminars; 4) Domestic Violence group (free to the public and security is provided); 5) Heart for Heroes program focuses on military and their families; 6) Provide training to businesses and churches; 7) Addiction Recovery counseling; 8) EMDR for trauma survivors; and 9) Gottman Method Couple's Counseling.

Clinical and Administrative Services  
318-221-6121  
[samaritanshreve@juno.com](mailto:samaritanshreve@juno.com)

## Veritas Counseling Center

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Baton Rouge, LA / St. Francisville, LA  
<http://www.veritascc.org/>

“Veritas is a nonprofit counseling center made up of professionally trained counselors who come alongside others, walk with them toward freedom, helping them to redeem the brokenness of life. At Veritas Counseling Center, no one is refused counseling based on financial limitations. Since the flood, we have been offering free counseling to flood victims and to people who housed flood victims. We have had a steady stream of clients working through flood related issues. Additionally, we have started four support groups in Baton Rouge for flooded people.”

Mike Holmes, PLPC  
225-255-1150  
[mike@veritascc.org](mailto:mike@veritascc.org)

## NONPROFIT REBUILDING & RECONSTRUCTION

*The websites of the Nonprofit Rebuilding & Reconstruction groups listed below contain information regarding the 2016 Louisiana flooding events.*

## Cajun Navy

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Baton Rouge, LA  
<http://cajunnavy.net/>

In August of 2016, historic flooding struck South Louisiana after weeks of heavy rain caused several rivers and waterways to crest well above flood stage. The days that followed left thousands of families struggling to escape rising flood waters and, eventually, to rebuild in the midst of the wreckage the floodwaters left behind. Just when things seemed to be at their worst – in came the Cajun Navy. A parade of trucks pulling trailers could be seen lining the state’s highways as native Louisianans armed with trademark white shrimp boots and boats of all shapes and sizes descended upon the hardest hit areas to help transport supplies, rescue trapped families, and bring much-needed smiles to the communities that needed them most. As flood waters rose and eventually receded, the Cajun Navy became an unofficial mascot for the unbreakable resolve and charitable spirit that defines Louisianans in times of despair. Photos of the Cajun Navy and its unlikely fleet spread across social media and helped raise awareness and support for flood victims across the country. Our mission is to support Louisiana flood victims at the local level while also honoring the efforts of the men and women of the Cajun Navy who answered their neighbors’ calls when they were needed most.

[TheCajunNavy@gmail.com](mailto:TheCajunNavy@gmail.com)

## **Eight Days of Hope**

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Tupelo, MS

<http://www.eightdaysofhope.com/>

“Eight Days of Hope is a nonprofit, all-volunteer organization that has successfully restored or rebuilt more than 1,700 homes following natural disasters since 2005. Volunteers from 44 states and six countries worked for over 603,000 hours during the first eleven events alone. Eight Days of Hope relies on effective leaders and volunteers to impact homeowners and victims of natural disasters. Our commitment to local communities is to work with local churches and organizations in meeting physical and spiritual needs. Our commitment to donors is to use the resources they have given to the fullest potential for the greatest good among those in need. Our commitment to volunteers is to provide them an opportunity to use their skills and talents to the Glory of God.”

From June 4-11, 2017, the Acadiana Long Term Recovery Group/Rebuild Committee will sponsor an Eight Days of Hope project in the Acadiana parishes.

### Project POC:

Bryan Rhinehart, Operations Director  
Love Acadiana Inc.

337-247-1797

[bryan.rhinehart@loveacadiana.org](mailto:bryan.rhinehart@loveacadiana.org)

<http://loveacadiana.org/8-days-of-hope/>

Steve Tybor, President

662-844-6934

[info@eightdaysofhope.com](mailto:info@eightdaysofhope.com)

## **Evangelical Free Church of America (EFCA) Crisis Response**

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Covington, LA

<http://www.efca.org/reachglobal/reachglobal-ministries/touchglobal>

“Mission: EFCA Crisis Response develops, empowers and releases volunteers to share God’s love in times of crisis. This EFCA organization was birthed after Hurricane

Katrina in 2005. It has developed into a full time ministry office and warehouse in Covington, LA. Full time staff are on the grounds year round to work with volunteer teams to do rebuilding and long-term recovery in the Greater New Orleans area. Many people have been served and homes restored as a result of the Crisis Response operations. Crisis Response has been active with the GNODRP organization and has many partnerships nationwide to continue with disaster response. Services provided include: 1) Gutting; 2) Debris clean up; 3) Tree removal; 4) Carpentry repairs to total rebuilding; 5) Roof repairs; and 6) Emotional/spiritual support.”

Crisis Response Office

985-888-1060

[crisisresponse@efca.org](mailto:crisisresponse@efca.org)

## **Fuller Center for Housing, Inc. – Northwest Louisiana**

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Shreveport, LA

<http://fullercenternwla.org/>

The Fuller Center for Housing NWLA is a not-for-profit organization that works with service-oriented organizations and countless volunteers to build and repair homes for people who are unable to secure adequate housing by conventional means.

### Surplus Store POC:

Rodney Longstratt

318-865-1237, ext. 101

### Construction POC:

Michael Neely

318-865-1237, ext. 102

## **Ginger Ford Northshore Fuller Center for Housing**

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Hammond, LA

<http://fullercenter.org/gingerfordnorthshore/>

“Ginger Ford Northshore Fuller Center for Housing expects to spend the next couple of years helping residents who were affected by the March 2016 flood that affected more than 500 homes in Tangipahoa Parish alone, as well as the thousands of people in Tangipahoa and Livingston Parishes who were affected by the #GreatFlood2016 which happened in August. It will take lots of resources and volunteers to repair so many houses that do not have insurance. We will need tools and construction supplies donated to us or we will have to purchase those items. You can help by volunteering to do repairs, by donating supplies, or by donating money so we can buy supplies. Please know that your monetary donation will be used specifically to help families who were flooded and your donation is tax deductible.”

Tamara Danel, Executive Director

985-542-6866

[tamara.danel@gingerfordnorthshore.org](mailto:tamara.danel@gingerfordnorthshore.org)

## **Good360**

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Alexandria, VA

<https://good360.org/>

Good360’s mission is to transform lives by providing hope, dignity and a sense of renewed possibility to individuals, families and communities impacted by disasters or other challenging life circumstances who would otherwise struggle to find that hope. As the global leader in product philanthropy and purposeful giving, Good360 has partnered with socially responsible companies for more than 30 years to source over \$9 billion in highly needed goods and distribute them through a network of more than 57,000 nonprofits that strengthen

communities by supporting people in need. Good360’s disaster recovery initiative, DisasterRecovery360, focuses on providing the RIGHT goods to the RIGHT people at the RIGHT time throughout all phases of post-disaster recovery. In the wake of any disaster, an outpouring of both individual and corporate in-kind giving often results in unneeded and unusable products arriving at the disaster site. Historically, up to 60 percent of those goods donated during disasters end up in landfills or otherwise go to waste. In partnership with our donors, DisasterRecovery360 is committed to providing only critically needed product as determined by responding nonprofits, local municipalities and government agencies in order to most effectively support the long-term rebuilding of post-disaster communities and return them to an even greater level of resiliency for the future.

703-836-2121

<https://good360.org/contact/>

## **Goodwill Industries of North Louisiana, Inc.**

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Shreveport, LA

<http://www.goodwillnla.org/>

Goodwill Industries enhances the dignity and quality of life of individuals, families and communities by eliminating barriers to opportunity and helping people in need reach their fullest potential through the power of work. Goodwill provides effective vocational programs that help people with disabling and/or disadvantaging conditions achieve their greatest individual potential. Goodwill prepares people for competitive community employment and/or transitional sheltered employment within Goodwill Industries or another appropriate setting. Goodwill Industries of North Louisiana, Inc. is a 501(c)(3) not-for-profit agency that serves people with disabilities and other barriers to employment. Goodwill Industries of North Louisiana currently provides services to 26 parishes in

North Louisiana, with retail operations in Shreveport, Bossier City, Haughton, Minden, Monroe, West Monroe, Natchitoches, Alexandria, and Pineville.

318-869-2575 / 800-259-4483

## Habitat for Humanity of Greater Baton Rouge

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Baton Rouge, LA  
<http://habitatbrla.org/>

“Habitat for Humanity of Greater Baton Rouge is a nonprofit, Christian-based housing ministry that works in partnership with deserving, low-income families and the community to eliminate poverty housing through building simple, decent homes. We help build community by involving diverse religious, social, and business groups in the construction of homes and neighborhoods. In our 27 year history, we have renovated and built more than 330 homes in the Baton Rouge metropolitan area. We serve a four parish area including East Baton Rouge, West Baton Rouge, Iberville, and Ascension Parishes – covering more than 1,500 square miles of land.”

Megan Culp  
225-927-6651  
[info@habitatbrla.org](mailto:info@habitatbrla.org)

## Hope Coalition America – Operation Hope

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Washington, DC  
<https://www.operationhope.org/hope-coalition-america>

“HOPE Coalition America is the only financial emergency preparedness and recovery service in the country. Through partnerships with industry leaders in a wide range of industries – spanning banking, financial services, insurance, social and community services – we provide financial and economic assistance to those affected by natural disasters. We renewed our partnership with FEMA to strengthen and expand the financial counseling resources available to help individuals and families

prepare for disasters and recover in the shortest possible time. Services are available across the country and work to help people recover from disaster and BE PREPARED when disaster strikes.”

Oliver Bell  
888-388-4673

## Louisiana Assistive Technology Access Network (LATAN)

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Baton Rouge, LA  
<http://www.latan.org/>

LATAN (Louisiana Assistive Technology Access Network) is Louisiana's leader in assistive technology programs and services. LATAN helps individuals of all ages who live with functional limitations or disabilities to gain greater independence at work, home, or school. In partnership with the American Red Cross, LATAN provides durable medical equipment, medical supplies, home accessibility assessments, and assistive smoke alarms to Louisiana residents with functional limitations or disabilities affected by the August 2016 floods. Individuals who were living in any of the 26 parishes designated by FEMA Disaster Response #4277 at the time of the flooding are invited to contact LATAN to inquire about assistive devices and equipment that may be available to them at no cost. LATAN will provide the necessary assessments, fittings, and delivery of devices, and each resident will also receive free installation of a complimentary smoke alarm through the American Red Cross's Home Fire Campaign. In addition, all participants will have the opportunity to have their homes assessed for accessibility and Universal Design by a Certified Aging-in-Place Specialist. Additionally, in the upcoming months LATAN and its partner agencies and organizations in the Louisiana Emergency Management Disability and Aging Coalition (EMDAC), will provide emergency preparedness presentations focused on individuals with functional limitations and disabilities to organizations, agencies, caregivers, and individuals, as well as to state

emergency managers. LATAN and EMDAC will also spearhead the pre-staging of assistive devices, durable medical equipment, and medical supplies in emergency shelters throughout the flood-impacted region. These preparedness activities offer yet another opportunity to address issues and resolve concerns of flood survivors, with the long-term goal of making Louisiana residents with functional limitations and disabilities more resilient and better prepared for any disaster that may strike.

Yakima Black, Interim President/CEO  
Clara Pourciau, Vice President  
800-270-6185 / 225-925-9500  
[yblack@latan.org](mailto:yblack@latan.org) / [cpourciau@latan.org](mailto:cpourciau@latan.org)

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## Louisiana Baptist Disaster Relief

Alexandria, LA  
<https://louisianabaptists.org/disasterrelief>

“Mission: Louisiana Baptist Disaster is a Christ-centered partnership of national, state, and associational ministries serving through the local church to bring help, healing, and hope to individuals and communities affected by disaster. These core values are the foundation for the ministry that we provide. They comprise the constant guide by which we perform the Disaster Relief ministry and interact with an affected community, our partners, other organizations, volunteers, and Southern Baptist constituents. Services provided include: 1) Mass Care Feeding Units; 2) Shower/Laundry Units; 3) Chainsaw Units; 4) Mud-out Units; 5) Child Care Unit; and 6) Heavy Equipment Unit.”

318-448-3402  
[hello@louisianabaptists.org](mailto:hello@louisianabaptists.org)

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## Love Acadiana Inc.

Lafayette, LA  
<http://loveacadiana.org/>

“Love Acadiana seizes opportunities to provide help and hope in meeting the physical,

emotional, and spiritual needs of the underserved. Our purpose is to connect the faith and business communities together in a partnership that encourages and empowers them to life transformation. For years, Love Acadiana has served Lafayette, St. Landry, Vermillion, Iberia, and St. Martin Parishes – through back to school drives, after school tutoring, teacher supply drives, teacher appreciation baskets, neighborhood clean ups, Thanksgiving and Christmas food and gift drives, plus a model foster care initiative to engage the faith community in foster care.”

Bryan Rhinehart, Operations Director  
337-247-1797  
[bryan.rhinehart@loveacadiana.org](mailto:bryan.rhinehart@loveacadiana.org)

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## Northshore Cajun Army

Baton Rouge, LA  
<http://northshorefoundation.org/northshore-cajun-army/>  
<https://www.facebook.com/NorthshoreCajunArmy/>

The Cajun Army’s mission is to connect the needs of the community with those willing to serve and provide a trusted place where information can be shared and acquired. The Cajun Army offers FREE help to all South Louisiana flood victims in need of saving their home. The Cajun Army does not accept monetary donations. However, we have an Amazon Wishlist that helps provide personal protective equipment (PPE) and tools for volunteers, as well as goods for homeowners.

Karen Lindsey (985-630-6690)  
Angelle Albright (985-710-9595)  
[angelle@mac.com](mailto:angelle@mac.com)

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## Operation Blessing International

Baton Rouge, LA  
<https://www.ob.org/>

“Operation Blessing International (OBI) is a nonprofit 501(c)(3) humanitarian organization dedicated to demonstrating God’s love by alleviating human need and suffering in the United States and around the world. One of the

largest charities in America, Operation Blessing provides strategic relief in 39 countries on an ongoing basis through core programs such as disaster relief, health and medical care, hunger relief, vulnerable children and orphan care, safe water, and community development. We put a special emphasis on not only providing physical relief to those in immediate need, but also equipping them with new knowledge to create sustainable solutions to combat poverty. Through hygiene education, life-skills training, community gardens and more, Operation Blessing is committed to being God's hands and feet in the world. With an "Ask, Don't Tell" mentality, Operation Blessing's efforts address the core issues behind poverty, rather than only treating the symptoms."

Dan Moore / Jody Harrington-Gettys  
757-284-9182 / 757-376-9460  
[Dan.Moore@ob.org](mailto:Dan.Moore@ob.org) / [Jody.Harrington@ob.org](mailto:Jody.Harrington@ob.org)

## Operation Nehemiah

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Laplace, LA / New Orleans, LA / Shreveport, LA (Caddo Parish) / Slidell, LA  
<http://www.operationnehemiah.com/>

"Mission: Operation Nehemiah is a faith-based nonprofit that works at Rebuilding the Walls of People's Lives. Services provided include: 1) Volunteer housing and meals; 2) Volunteer projects and project coordination; 3) Disaster relief during disasters; and 4) the New Orleans Furniture Bank for low cost furniture."

504-240-6443 / 504-782-3337  
[ffranke@cox.net](mailto:ffranke@cox.net)  
[ffranke@operationnehemiah.com](mailto:ffranke@operationnehemiah.com)

## Presbytery of South Louisiana

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Baton Rouge, LA  
<http://pbysouthla.org/>

With over 140,000 homes damaged across 22 Louisiana parishes, we need the Help and Hope that Presbyterians are well-known for. With the reputation of being the volunteers who stay until the job is done, many communities across

the state are counting on us to respond. Even if you can't physically swing a hammer, you can get involved and make a difference! Here's what YOU can do to help: 1) Volunteer; 2) Communicate; or 3) Donate. Like it or not, it takes funding to stay for the long haul, and this recovery is expected to take 2-5 years. Your donations will allow us to provide meaningful work for our many volunteers and, more importantly, provide the ability to provide unmet needs for those families with the least resources.

Christina Drake  
Disaster Recovery Coordinator  
225-685-7708  
[christina@pbysouthla.org](mailto:christina@pbysouthla.org)

## ReBuilding Together

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Baton Rouge, LA / Lafayette, LA  
<http://www.rtbr.org/>

"ReBuilding Together is the nation's leading nonprofit working to preserve affordable homeownership and revitalize communities. Its network of more than 200 affiliates provides free rehabilitation and critical repairs to the homes of low-income Americans. We provide home repairs and renovations to homeowners who are unable to make necessary improvements to their homes due to financial hardship, age, or disability. We organize volunteers and use donated or discounted building materials to complete repairs at no cost to our homeowners. By leveraging service from our community, we have been able to turn every \$1 in donations into \$4 of market value for the homes we work on."

337-291-9910 / 225-231-8521 / 800-473-4229  
[rebuildingtogether@hotmail.com](mailto:rebuildingtogether@hotmail.com)  
[info@rtbr.org](mailto:info@rtbr.org) / [info@rebuildingtogether.org](mailto:info@rebuildingtogether.org)

## **Salvation Army: Alabama-Louisiana-Mississippi (ALM) Division**

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Jackson, MS  
<http://Disaster.SalvationArmyUSA.org>

Whether it is a local incident, fire, flood or major disaster, The Salvation Army and its volunteers are often the first on the scene and the last to depart – honoring a century-old commitment to serve those in need, at the time of need, and at the place of need. Salvation Army disaster response teams are coordinated and directed by commissioned officers and trained personnel and supported by volunteers. The services we provide range from Food Service to survivors and first responders, shelter, direct financial assistance, donations management, emotional and spiritual care, emergency communications, disaster case management, and clean-up and reconstruction services. The Red Shield – Beacon of Compassion offers immediate aid, psychological support, and spiritual counsel to those whose lives have been shattered by forces beyond their control.

Divisional Headquarters  
Major William D. Owens  
601-969-7560  
[william.owens@uss.salvationarmy.org](mailto:william.owens@uss.salvationarmy.org)  
<http://salvationarmyalm.org/>

Alexandria  
Majors Ken and LeeAnn Nelson  
318-442-0445  
<http://salvationarmyalm.org/alexandria/>

Baton Rouge  
Captains Brett and Mary Meredith  
225-355-4483  
<http://salvationarmyalm.org/batonrouge/>

Lafayette  
Majors Mel and Esther James  
337-235-2407  
<http://salvationarmyalm.org/lafayette/>

Monroe  
Majors August and Melissa Pillsbury

318-325-1755  
<http://salvationarmyalm.org/monroe/>

Shreveport  
Majors Ed and Carla Binnix  
318-424-3200  
<http://salvationarmyalm.org/shreveport/>

## **Samaritan's Purse International Relief**

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Greenwell Springs, LA  
<https://www.samaritanspurse.org/>

“Samaritan’s Purse is a nondenominational evangelical Christian organization providing spiritual and physical aid to hurting people around the world. Since 1970, Samaritan’s Purse has helped meet needs of people who are victims of war, poverty, natural disasters, disease, and famine with the purpose of sharing God’s love through His Son, Jesus Christ. The organization serves the church worldwide to promote the Gospel of the Lord Jesus Christ.”

828-262-1980

## **Society of St. Vincent de Paul, National Council of the United States**

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Maryland Heights, MO (National Council)  
Baton Rouge, LA / New Orleans, LA / Shreveport, LA  
<http://www.svdpusa.org/>

Disaster relief has become a prominent part of the Society's charitable efforts as we continue reaching out to the men, women, and children who were displaced by Hurricane Katrina. Our Dining Room, St. Vincent de Paul Thrift stores, toiletry items and other programs can assist survivors. Our emergency shelters for men, our shelter for women and children, and our homeless day center are also resources. The St. Vincent de Paul Community Pharmacy, which helps thousands of people with their prescription medications annually can help victims of a disaster. Our Uniforms for Kids program has distributed thousands of school

uniforms free of charge to displaced school children. We continue to study other needs we can fill with our basic infrastructure and are prepared to help during the next disaster. Our philosophy has been to build on our core strengths: food services, thrift stores/distribution center, uniform distribution, prescription medicines, shelter for the homeless, and other services.

Elizabeth Disco-Shearer, COO  
Disaster Services Division  
214-717-1802 / 202-756-5516  
[ldisco@svdpdisaster.org](mailto:ldisco@svdpdisaster.org)

Gail Kidd Bertrand, Director  
Disaster Programs  
318-606-5662  
[gbertrand@svdpdisaster.org](mailto:gbertrand@svdpdisaster.org)

Council of Baton Rouge  
Michael J. Acaldo, Chief Executive Officer  
225-383-7837, ext. 0  
[macaldo@svdpbr.com](mailto:macaldo@svdpbr.com)  
<https://www.svdpbr.com/>

Council of New Orleans  
<http://www.svdpnorleans.org/>

Council of Shreveport  
<http://svdpshreveport.org/>

## **St. Bernard Project (SBP)**

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New Orleans, LA  
[www.stbernardproject.org](http://www.stbernardproject.org)

“St. Bernard Project’s mission is to shrink the time between disaster and full recovery by ensuring that disaster-impacted citizens and communities recover in a prompt, efficient, and predictable manner. Since its 2006 founding in St. Bernard Parish, Louisiana – following Hurricane Katrina -- SBP has directly rebuilt homes for more than 1,170 families with the help of 150,000 volunteers across seven states.”

Liz McCartney  
Director of Client Services/Co-Founder  
504-277-6831  
[LMcCartney@sbpusa.org](mailto:LMcCartney@sbpusa.org)

## **Together Baton Rouge**

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Baton Rouge, LA  
[www.togetherbr.nationbuilder.com/](http://www.togetherbr.nationbuilder.com/)

“Together Baton Rouge is a broad-based coalition of congregations and community-based organizations in the Greater Baton Rouge area, with the capacity to address community problems – large and small. The coalition has been deliberately developed to cross the lines of race, religion, neighborhood, and political affiliation. It works on issues affecting families and communities, and is a strictly non-partisan organization. In the aftermath of the 2016 flooding events, Together Baton Rouge set up a fund to hire locals from affected areas to gut and muck homes, first prioritizing the elderly, disabled, families with children, and those still living in mold-infected homes.”

Broderick Bagert, Lead Organizer  
225-803-5876  
[Broderick.Bagert@togetherbr.org](mailto:Broderick.Bagert@togetherbr.org)  
[Contact@togetherbr.org](mailto:Contact@togetherbr.org)

## **Upbring Disaster Response**

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Texas/Louisiana  
<http://www.upbring.org>

**Our Mission:** To break the cycle of child abuse by empowering children, families, and communities. **Our Vision:** Guided by faith, education, and action, communities will be free of child abuse. Serving Texas and Louisiana, Upbring Disaster Response assists families and communities in the aftermath of disasters like tornadoes, hurricanes, floods, or wildfires. We are not first responders, but committed neighbors who will stay in the community to provide long term recovery and assist survivors to get back on their feet. Each response is different and unique to the community impacted. We work closely with community and government partners to coordinate recovery efforts to ensure best utilization and maximum impact of resources. Our response efforts differ depending on the needs of the community, but our main areas of impact

include: Preparedness and Resiliency; Emotional and Spiritual Care; Disaster Case Management; Volunteer Coordination; and Repair & Rebuild Assistance.

Jessica Vermilyea  
504-376-9121  
[Jessica.Vermilyea@upbring.org](mailto:Jessica.Vermilyea@upbring.org)

## **Volunteers of America – North Louisiana**

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Shreveport, LA  
<http://www.voanorthla.org/>

“For over 80 years, this organization has taken on the most difficult tasks to help the most underserved and vulnerable in north and central Louisiana. Our focus is to reach and uplift all Americans in time of need, including those individuals impacted by the March 2016 floods in our state. Volunteers of America North Louisiana case managers are currently helping families each day to identify unmet needs, make referrals, and increase their access to health care services including mental health services, housing, and transportation – thus providing opportunity, promoting dignity, and inspiring change in all who find their way to us.”

Brian Byrd  
318-221-2669  
[Brian.Byrd@voanorthla.org](mailto:Brian.Byrd@voanorthla.org)

3

# Vulnerable Populations



# Vulnerable Populations

The conceptual framework of vulnerability represents the most significant theoretical contribution to the field of disaster management in recent decades. It has been widely embraced by scholars and practitioners working throughout the field of disaster recovery and now constitutes a major pillar of the burgeoning model of *sustainable disaster recovery*. This approach to understanding the socially-generated needs that must be addressed during the disaster recovery process focuses on the interaction between nature and society and how it produces the vulnerability of places, and the social and economic impacts of disasters on vulnerable groups.

The most vital component of this framework is the charge to take action to reduce vulnerability – be it to infrastructure, institutions, the economy, the environment, or situations confronting human beings and human society. Societal structures (poverty, race and class, geography, environment, poor governance) are seen to increase the exposure of certain marginalized groups and communities within a society in this view, to the degree that their ability to react to a threat is severely hampered. These societal constraints actually serve to amplify the impact of a disaster on these groups, such that a human-caused dimension of disaster becomes unavoidably clear. Race, class, and poverty are factors that influence human vulnerability to natural disasters (as well as many other factors) by increasing the exposure of marginalized groups and communities within a society and limiting their ability to recover from a disaster.

## CHILDREN

*The websites of the Children's groups listed below contain information regarding the 2016 Louisiana flooding events.*

### Associated Professional Educators of Louisiana (A+PEL)

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Baton Rouge, LA  
<http://www.apeleducators.org/>

“The Associated Professional Educators of Louisiana (A+PEL) is the premier educators’ organization in Louisiana, advancing A+ teachers as career professionals. By focusing on professional development, teacher advocacy, and excellence in education, we empower Louisiana’s youth for future success. Our primary purpose is to empower teachers who embrace similar views on education in Louisiana and our nation. We believe teaching is a PROFESSION. A+PEL supports and enhances the recognition of educational professionals throughout the state of Louisiana. A+PEL has raised over \$200,000 for relief efforts related to the flooding across Louisiana. Recently, our money has been put towards restocking impacted classrooms and 100% of the donations have gone to educators.”

Keith Courville, Executive Director  
225-769-4005  
[keith@apeleducators.org](mailto:keith@apeleducators.org)

### Child Care Association of Louisiana

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Baton Rouge, LA  
<http://www.childcarelouisiana.org/>

“The Mission of the Child Care Association of Louisiana is to educate, advocate, and collaborate to build a premier, proactive early childhood education industry for Louisiana families. We want to provide and advance the

highest quality early childhood education so all Louisiana children grow up to be thriving adults. During the floods of 2016, we have been organizing donations to child care centers across the state.”

Cindy Bishop, Executive Director  
225-933-5435  
[Cindy.Bishop@checkmate-strategies.com](mailto:Cindy.Bishop@checkmate-strategies.com)

### Children’s Health Fund

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New York, NY  
<https://www.childrenshealthfund.org/3725-2/>

The Baton Rouge Children’s Health Project was initially created as a response to the urgent pediatric health care needs in the aftermath of Hurricanes Katrina and Rita. The project now provides critically needed medical and mental health services to underserved children and families in the Baton Rouge area. The project provides comprehensive and continuous care employing a multidisciplinary approach – providing mental health services, case management, and disease prevention education. Referrals for sub-specialty and inpatient care are arranged as needed. Specially trained staff brings services to schools and other communities that lack access to health care in Baton Rouge. Current service sites include Wedgewood Elementary School, Wildwood Elementary School, Ryan Elementary School, Sharon Hills Elementary School, Brownsfields Elementary School, Park Elementary School, White Hills Elementary School, Capital Middle School, McKinley Magnet High School, and THRIVE Academy.

Children's Health Fund has conducted groundbreaking research on the mental health effects of Hurricane Katrina in 2006. The survey found that mental health needs had skyrocketed while local resources remained limited. Our *Community Support and Resiliency Program* has helped fill that need. The program has also provided critically needed professional support and training for mental health providers throughout Mississippi and

Louisiana. We have collaborated with an internationally recognized organization to bring art therapy programs for children in post-disaster situations to the Gulf. In addition, we have provided specially designed “Coping Boxes” to children affected by Hurricane Katrina and Superstorm Sandy as a tangible, therapeutic tool to help in their developmental and psychodynamic therapy.

Roberta Vicari, MD/FAAP, Medical Director  
Our Lady of the Lake Children’s Hospital  
212-535-9400  
Donation Inquiries: [dev@chfund.org](mailto:dev@chfund.org)

## City Year Baton Rouge

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Baton Rouge, LA  
<https://www.cityyear.org/batonrouge>

Since 2005, we’ve mentored students in Baton Rouge and New Orleans, impacting many students across Louisiana. Along the way, we measured our success and discovered: Improved academics (89% of Baton Rouge teachers say AmeriCorps members improved their students’ overall academic performance); Better grades (46% of elementary school students earning a D or worse, improved to a C or better); and Better behavior (90% of teachers say AmeriCorps members created an effective, positive learning environment). In Baton Rouge, we deploy 93 highly skilled AmeriCorps members to serve in 11 elementary, middle, and high schools. Together, these highly skilled AmeriCorps members are transforming the future of more than 4,500 students.

225-663-4223

## Save the Children

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Baton Rouge, LA (Fairfield, CT – Headquarters)  
<http://www.savethechildren.org/>

“Save the Children invests in childhood – every day, in times of crisis and for our future. In the United States and around the world, we give children a healthy start, the opportunity to

learn and protection from harm. By transforming children's lives now, we change the course of their future and ours. Save the Children is committed to reducing the impact of disasters on children through effective preparedness, response, recovery, and advocacy. Since 2005 in the wake of Hurricane Katrina, we’ve emerged as a national leader in emergency response, serving more than 1 million children affected by U.S. disasters. We put the unmet needs of children and their caregivers first, keeping them safe and securing the future we share.

Henrietta Pitts-Spears, Resiliency Coordinator  
225-316-6054  
[HSpears@savechildren.org](mailto:HSpears@savechildren.org)

## DISABILITIES

*The websites of the Disabilities groups listed below contain information regarding the 2016 Louisiana flooding events.*

## Advocacy Center

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Baton Rouge, LA / New Orleans, LA  
<http://www.advocacyla.org>

“The Advocacy Center is a nonprofit corporation that serves people with disabilities in every parish of Louisiana. With four offices in New Orleans, Baton Rouge, Shreveport, and Lafayette, the Advocacy Center provides information and referral, and possibly legal representation, on legal issues relating to disability, including: special education, legal status, public benefits, community integration, institutional rights, employment and rehabilitation, and abuse/neglect. The Advocacy Center also provides legal services for problems relating to nursing homes, and legal and ombudsman services for individuals living in group homes, psychiatric hospitals, and child residential facilities.”

Kim Jones, Executive Director  
504-522-2337, ext. 118  
[advocacycenter@advocacyla.org](mailto:advocacycenter@advocacyla.org)

## **Emerge Center**

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Baton Rouge, LA  
<http://www.emergela.org/>

At The Emerge Center, we take a different approach. We strive to offer a number of services that relate to our unique populations under one roof for children and families in and around Greater Baton Rouge. Not only does this reduce stress for family members and caregivers; our team treatment approach allows for the best possible success for our patients and clients. At Emerge, we believe we are better if we work together. Our staff collaborates with each other and with families in an intentional way to produce the best possible success for every child and adult that comes through our doors. Whether you seek assessment, treatment, or all of the above, Emerge is your one-stop-shop for communication, behavior, and developmental difficulties in south Louisiana.

225-343-4232  
[info@emergela.org](mailto:info@emergela.org)

## **Goodwill Industries of North Louisiana, Inc.**

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Shreveport, LA  
<http://www.goodwillnla.org/>

Goodwill Industries enhances the dignity and quality of life of individuals, families and communities by eliminating barriers to opportunity and helping people in need reach their fullest potential through the power of work. Goodwill provides effective vocational programs that help people with disabling and/or disadvantaging conditions achieve their greatest individual potential. Goodwill prepares people for competitive community employment and/or transitional sheltered employment within Goodwill Industries or

another appropriate setting. Goodwill Industries of North Louisiana, Inc. is a 501(c)(3) not-for-profit agency that serves people with disabilities and other barriers to employment. Goodwill Industries of North Louisiana currently provides services to 26 parishes in North Louisiana, with retail operations in Shreveport, Bossier City, Haughton, Minden, Monroe, West Monroe, Natchitoches, Alexandria, and Pineville.

318-869-2575 / 800-259-4483

## **Louisiana Assistive Technology Access Network (LATAN)**

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Baton Rouge, LA  
<http://www.latan.org/>

LATAN (Louisiana Assistive Technology Access Network) is Louisiana's leader in assistive technology programs and services. LATAN helps individuals of all ages who live with functional limitations or disabilities to gain greater independence at work, home, or school. In partnership with the American Red Cross, LATAN provides durable medical equipment, medical supplies, home accessibility assessments, and assistive smoke alarms to Louisiana residents with functional limitations or disabilities affected by the August 2016 floods. Individuals who were living in any of the 26 parishes designated by FEMA Disaster Response #4277 at the time of the flooding are invited to contact LATAN to inquire about assistive devices and equipment that may be available to them at no cost. LATAN will provide the necessary assessments, fittings, and delivery of devices, and each resident will also receive free installation of a complimentary smoke alarm through the American Red Cross's Home Fire Campaign. In addition, all participants will have the opportunity to have their homes assessed for accessibility and Universal Design by a Certified Aging-in-Place Specialist. Additionally, in the upcoming months LATAN and its partner agencies and organizations in the Louisiana Emergency Management Disability and Aging Coalition (EMDAC), will provide emergency

preparedness presentations focused on individuals with functional limitations and disabilities to organizations, agencies, caregivers, and individuals, as well as to state emergency managers. LATAN and EMDAC will also spearhead the pre-staging of assistive devices, durable medical equipment, and medical supplies in emergency shelters throughout the flood-impacted region. These preparedness activities offer yet another opportunity to address issues and resolve concerns of flood survivors, with the long-term goal of making Louisiana residents with functional limitations and disabilities more resilient and better prepared for any disaster that may strike.

Yakima Black, Interim President/CEO  
Clara Pourciau, Vice President  
800-270-6185 / 225-925-9500  
[yblack@latan.org](mailto:yblack@latan.org) / [cpourciau@latan.org](mailto:cpourciau@latan.org)

## **New Horizons Independent Living Center (NHILC)**

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Shreveport, LA  
<http://www.nhilc.org/services-and-programs>

New Horizons offers five core independent living services: deaf and hard of hearing services, employment services, mental health counseling services, an attendant training program, and attendant services to people with disabilities in the 29 parishes of North Louisiana. We also provide support for people with disabilities who are considering transitioning from a nursing home or other institution. Services and programs are directed from our main office in Shreveport and from branch offices in Alexandria and Monroe, in the homes of consumers, and in the community. The primary focus of all of the services and programs is toward "enabling people with disabilities to live independently." New Horizons does not discriminate in the provision of services on the basis of race, color, creed, national origin, sex, age, or disability.

The New Horizons Loan Closet has been renamed the GREEN program. GREEN is an

acronym for "Giving Recycled/Reusable Equipment for Everyday Needs." GREEN is for consumers who are in need of equipment such as manual wheelchairs, power wheelchairs, and durable medical equipment such as bedside toilets, shower benches, canes, crutches, and other aids for daily living. New Horizons accepts donations of equipment from community donors, and through these donations, others are helped.

Gale Dean, Executive Director  
318-671-8131 / 877-219-7327  
<http://www.nhilc.org/contact>

## **ELDERLY**

*The websites of the Elderly groups listed below contain information regarding the 2016 Louisiana flooding events.*

## **Bossier Council on Aging**

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Bossier City, LA  
<http://www.bossiercoa.org>

Since 1975, Bossier Council on Aging has provided services to seniors (over 60), of Bossier Parish that allow them to remain independent and to remain active in our communities. Services include: Congregate Meals; Home Delivered Meals; Homemaker Assistance; Information & Assistance; Legal Assistance; Nutrition Education; Outreach; Transportation; Material Aid; Medical Alert; Public Education; Recreation; Personal Care; Wellness; and Support Groups.

318-741-8302  
[contactus@bossiercoa.org](mailto:contactus@bossiercoa.org)

## Caddo Council on Aging

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Shreveport, LA  
<http://www.caddocoa.org>

The mission of Caddo Council on Aging is to empower the elderly in our community so they may continue aging in the place of their choice through support services, and to serve as a focal point on issues affecting the health, welfare, safety, and security of the aging population. Our goal is to provide support services to Caddo Parish citizens, 60 and older, who are: homebound, frail, and/or living alone to reduce feelings of isolation and improve or maintain their health. Services include: Information & Referral; Outreach & Assessments; Congregate Meals; Meals on Wheels; Homemaker Services; Personal Care; Telephone Reassurance; Medical Alert Program; Nursing Home Ombudsman (7 parishes); Aging and Disability Resource Center (9 parishes); Foster Grandparents; and Support Coordination Services.

800-256-3003  
[ccoa@caddocoa.org](mailto:ccoa@caddocoa.org)

## East Baton Rouge Council on Aging

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Baton Rouge, LA  
<http://ebrcoa.org/>

“Since 1973, the East Baton Rouge Council on Aging (EBRCOA) has served the aging population of East Baton Rouge Parish through a spectrum of nutritional and social services. Additionally, the EBRCOA is charged with both meeting and discovering the growing needs of the ever-increasing aging population. Central to the EBRCOA's mission is service to seniors as well as the maintenance of their personal independence and the enhancement of their storied lives. As such, our mission is simple: Supporting Independence – Serving Seniors.”

225-923-8000

## Livingston Council on Aging

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Denham Springs, LA  
<http://www.livingstoncouncilonaging.net/>

“Livingston Council on Aging has been providing services and aid to the senior center of Livingston Parish since 1973. In that time, we have grown to five meal sites throughout the parish to better serve the growing population. Our company is based on the belief that our customers' needs are of the utmost importance. Our entire team is committed to meeting those needs.”

225-664-9343 / 800-238-9344

### FOOD ASSISTANCE

*The websites of the Food Assistance groups listed below contain information regarding the 2016 Louisiana flooding events.*

## HOPE Ministries

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Baton Rouge, LA  
<http://www.hopeworksbr.com/>

Since opening its doors in June of 2003, HOPE has served thousands of individuals by carrying out our mission to prevent homelessness and promote self-sufficiency and dignity. HOPE began as a merger of an onsite food pantry and a mentoring program to HUD transitional housing residents. In 2004, in partnership with the Greater Baton Rouge Food Bank, HOPE's pantry was converted into the first and only client choice food pantry in Baton Rouge. In 2005, as a result of both the need and opportunities created by Hurricanes Katrina and Rita, our programs were expanded to include an adult education component that has proven to be fundamental in attaining our mission. HOPE also identified a need for citizen education on poverty and the effects poverty has on a community. Since 2009, HOPE's team has educated people from across the state and from a variety of organizations and companies on the causes of poverty and its

influence on how our community looks, feels, and acts. Through HOPE's programs, our board, team, and volunteers help meet needs and move people forward.

During times of disaster, HOPE becomes an immediate disaster relief center providing water, food, cleaning supplies, and other household items needed by the community. HOPE also helps with FEMA and DSNAP benefits and provides extensive referral services for those seeking help. During the great flood of 2016 HOPE provided assistance to 1<sup>st</sup> responders and those being evacuated from their homes. Additionally, HOPE team members worked to help restore several of the flooded homes in the community, working with Habitat for Humanity, Mid-City Redevelopment Alliance, Rebuilding Together Baton Rouge and the St. Bernard Project. HOPE continues to serve the most impoverished community through recovery, food distribution, and workforce engagement.

Janet C. Simmons, President/CEO  
225-355-0702, ext. 21 / 225-772-2479 (c)  
<http://www.hopeworksbr.com/contact-hope/>

## **Joe LeBlanc Food Pantry**

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Minden, LA  
<https://www.joeleblancfoodpantry.com/>

Our mission is to serve people with the same love and grace God has shown us by providing monthly and emergency food assistance to families and individuals living in food insecure households. As a food pantry operating under the Northwest Louisiana Food Bank we are able to provide low income families nutritional food, appropriate for the size of their household. Families that have a hard time making ends meet at the end of the month and that meet USDA poverty guidelines can sign up to receive food assistance at no cost to them. We work hard to form relationships with our clients and their families in order to connect them with other resources in our area that may meet other needs they have such as job placement, counseling services or Veteran's aid.

318-465-6726

## **Salvation Army: Alabama-Louisiana-Mississippi (ALM) Division**

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Jackson, MS  
<http://Disaster.SalvationArmyUSA.org>

Whether it is a local incident, fire, flood or major disaster, The Salvation Army and its volunteers are often the first on the scene and the last to depart – honoring a century-old commitment to serve those in need, at the time of need, and at the place of need. Salvation Army disaster response teams are coordinated and directed by commissioned officers and trained personnel and supported by volunteers. The services we provide range from Food Service to survivors and first responders, shelter, direct financial assistance, donations management, emotional and spiritual care, emergency communications, disaster case management, and clean-up and reconstruction services. The Red Shield – Beacon of Compassion offers immediate aid, psychological support, and spiritual counsel to those whose lives have been shattered by forces beyond their control.

Divisional Headquarters  
Major William D. Owens  
601-969-7560  
[william.owens@uss.salvationarmy.org](mailto:william.owens@uss.salvationarmy.org)  
<http://salvationarmyalm.org/>

Alexandria  
Majors Ken and LeeAnn Nelson  
318-442-0445  
<http://salvationarmyalm.org/alexandria/>

Baton Rouge  
Captains Brett and Mary Meredith  
225-355-4483  
<http://salvationarmyalm.org/batonrouge/>

Lafayette  
Majors Mel and Esther James  
337-235-2407  
<http://salvationarmyalm.org/lafayette/>

### Monroe

Majors August and Melissa Pillsbury  
318-325-1755

<http://salvationarmym.org/monroe/>

### Shreveport

Majors Ed and Carla Binnix  
318-424-3200

<http://salvationarmym.org/shreveport/>

## **Second Harvest Food Bank of Greater New Orleans and Acadiana**

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Greater New Orleans & Southeast Louisiana  
<http://no-hunger.org/>

“Second Harvest Food Bank is leading the fight against hunger in South Louisiana by providing food access, advocacy, education, and disaster response. Second Harvest provides food to 582 partners and programs across 23 parishes. Together, we make up the largest anti-hunger network in the state. Through our food distribution programs, community kitchen meal service, nutrition education, and public benefits assistance, we are helping to create pathways out of poverty. Every year, Second Harvest secures millions of pounds of food that otherwise would have gone to waste. Our work helps ensure that these meals make it to the dinner tables of thousands of families struggling with hunger in South Louisiana.”

504-734-1322

## **LOW LITERACY**

*The websites of the Low Literacy groups listed below contain information regarding the 2016 Louisiana flooding events.*

## **Adult Literacy Advocates of Greater Baton Rouge**

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Baton Rouge, LA  
<http://www.adultliteracyadvocates.org/>

“Adult Literacy Advocates (ALA) is a Capital Area United Way Community Partner that has provided education programs in the Baton Rouge area for 50 years. ALA provides a variety of classes that help our students achieve personal, work and family goals by improving their literacy skills. As a community group, we also seek to increase economic development and the overall quality of life in Greater Baton Rouge through helping others further their education to become more productive, qualified workers, neighbors, friends and family who can contribute to our community.

225-383-1090  
[info@adultliteracyadvocates.org](mailto:info@adultliteracyadvocates.org)

## **Lindy Boggs National Center for Community Literacy**

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New Orleans, LA  
<http://www.loyno.edu/boggsliteracy/>

“Located in the J. Edgar and Louise S. Monroe Library at Loyola University New Orleans, the Lindy Boggs National Center for Community Literacy is dedicated to promoting adult literacy as a vehicle for personal, economic, and community empowerment. The Boggs Center seeks to nurture collaborative partnerships between Loyola and its surrounding metropolitan community. In addition, the center will provide local literacy providers with access to current information and training and

pursue a collaborative, community-based research agenda.”

504-864-7077

## Literacy Alliance of Greater New Orleans

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New Orleans, LA  
<http://www.literacygno.org>

“The Literacy Alliance of Greater New Orleans, has over ten years of experience – since Hurricane Katrina – supporting low literate individuals to navigate disaster, recovery, and rebuilding. It was through our partnership with UNO-CHART (Dr. Pam Jenkins) that the initial “Preparing for Storms in Louisiana” curriculum and the updated edition were developed. We provided the leadership on understanding the issues that low literate adults face and their unique needs. Our curriculum specialist and plain language experts drafted the curriculum, so that the language was simple and basic. Post-Katrina, we have also conducted trainings with Road Home and other disaster relief organizations on understanding literacy challenges of residents and making sure that their process is communicated in a manner that was understandable. We have also helped numerous agencies and relief efforts create and revise forms at a reading level (6th grade) that the general community could understand and adequately complete.”

504-864-7012  
[literacygno@gmail.com](mailto:literacygno@gmail.com)

## Up Alliance: Building Skills for Life and Work

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Baton Rouge, LA  
<http://theupalliance.org/>

Up Alliance offers a continuum of services for adults looking to move Up, regardless of starting point. We reach students learning to read, gaining English language skills, preparing for high school equivalency tests, and earning

industry recognized career credentials – all important skills for life and work! Up Alliance launched in 2005 with the task of implementing a community-wide literacy plan, and while our strategies have evolved, our work remains collaborative. Our students are adults with different academic needs, life circumstances, and career goals. There is no “one-size-fits-all” model, and for this reason, Up Alliance recruits, screens, and refers students based on best fit. Our mission is to promote life-long learning, work-readiness, and career advancement. In addition to operating our Accelerated Career Education (ACE) Program, we collaborate with our affiliate providers and other strategic partners to create a full continuum of services.

Debbie O'Connor, Executive Director  
225-381-7141  
[debbie@theupalliance.org](mailto:debbie@theupalliance.org)

## POVERTY / SOCIAL SERVICES SUPPORT

*The websites of the Poverty/Social Services Support groups listed below contain information regarding the 2016 Louisiana flooding events.*

## Caddo Community Action Agency

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Shreveport, LA  
<http://www.caddocaa.org/>

It is the mission of the Caddo Community Action Agency, Inc. to stimulate a better focusing of all available local, state, private, and federal resources upon the goal of enabling the poor, the low-income families, and low-income individuals, in rural and urban areas of Caddo Parish, to attain skills, knowledge, and motivations to secure the opportunities needed to achieve self-sufficiency. Community Programs include: Community Service Centers; Free Tax Services; Low-Income Home Energy Assistance Program (LIHEAP); Shreveport Water Assistance Program (SWAP); Material Center/Food Bank; Weatherization Assistance Program (WAP);

Housing Counseling; Head Start (3-5 Years of Age); and Early Head Start (0-3 Years of Age).

Laurance Guidry, President/CEO  
318-861-4808  
[lguidry@shreve.net](mailto:lguidry@shreve.net)

## Catholic Charities of North Louisiana

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Shreveport, LA  
<http://ccnla.org/>

Our mission is to bring Christ's message of love to the poor and vulnerable by providing quality social services to families and individuals without discrimination and in accordance with Catholic Social Teaching and professional standards. Catholic Charities of North Louisiana is a 501(c)(3) nonprofit organization that serves all persons regardless of faith, race, age, gender, disability, or national origin. We partner with other nonprofits in the Diocese of Shreveport – such as The Community Center and the NW Louisiana Food Bank – to aid and enrich the lives of those most in need in our area. We have a strong mission to be a source of human services, to strengthen families by providing help and creating hope, to assist in emergencies but also, to teach and enrich lives. Catholic Charities of North Louisiana also provides resources and assistance to those who are affected by natural disasters.

Meg Goorley, Executive Director  
318-865-0200

## HOPE Connections

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Shreveport, LA  
<http://www.nwlahope.org/home.html>

The Vision of HOPE Connections is that no individual or family has to experience homelessness in Northwest Louisiana. To bring that vision into reality, HOPE's mission is to guide and foster a comprehensive, coordinated homeless services system for those at risk of or experiencing homelessness

grounded in rich collaboration and engaging the passion of the community.

Christa Pazzaglia, Executive Director  
318-670-4591

## HOPE Ministries

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Baton Rouge, LA  
<http://www.hopeworksbr.com/>

Since opening its doors in June of 2003, HOPE has served thousands of individuals by carrying out our mission to prevent homelessness and promote self-sufficiency and dignity. HOPE began as a merger of an onsite food pantry and a mentoring program to HUD transitional housing residents. In 2004, in partnership with the Greater Baton Rouge Food Bank, HOPE's pantry was converted into the first and only client choice food pantry in Baton Rouge. In 2005, as a result of both the need and opportunities created by Hurricanes Katrina and Rita, our programs were expanded to include an adult education component that has proven to be fundamental in attaining our mission. HOPE also identified a need for citizen education on poverty and the effects poverty has on a community. Since 2009, HOPE's team has educated people from across the state and from a variety of organizations and companies on the causes of poverty and its influence on how our community looks, feels, and acts. Through HOPE's programs, our board, team, and volunteers help meet needs and move people forward.

During times of disaster, HOPE becomes an immediate disaster relief center providing water, food, cleaning supplies, and other household items needed by the community. HOPE also helps with FEMA and DSNAP benefits and provides extensive referral services for those seeking help. During the great flood of 2016 HOPE provided assistance to 1<sup>st</sup> responders and those being evacuated from their homes. Additionally, HOPE team members worked to help restore several of the flooded homes in the community, working with Habitat for Humanity, Mid-City

Redevelopment Alliance, Rebuilding Together Baton Rouge and the St. Bernard Project. HOPE continues to serve the most impoverished community through recovery, food distribution, and workforce engagement.

Janet C. Simmons, President/CEO  
225-355-0702, ext. 21 / 225-772-2479 (c)  
<http://www.hopeworksbr.com/contact-hope/>

## **Salvation Army: Alabama-Louisiana-Mississippi (ALM) Division**

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Jackson, MS  
<http://Disaster.SalvationArmyUSA.org>

Whether it is a local incident, fire, flood or major disaster, The Salvation Army and its volunteers are often the first on the scene and the last to depart – honoring a century-old commitment to serve those in need, at the time of need, and at the place of need. Salvation Army disaster response teams are coordinated and directed by commissioned officers and trained personnel and supported by volunteers. The services we provide range from Food Service to survivors and first responders, shelter, direct financial assistance, donations management, emotional and spiritual care, emergency communications, disaster case management, and clean-up and reconstruction services. The Red Shield – Beacon of Compassion offers immediate aid, psychological support, and spiritual counsel to those whose lives have been shattered by forces beyond their control.

Divisional Headquarters  
Major William D. Owens  
601-969-7560  
[william.owens@uss.salvationarmy.org](mailto:william.owens@uss.salvationarmy.org)  
<http://salvationarmyalm.org/>

Alexandria  
Majors Ken and LeeAnn Nelson  
318-442-0445  
<http://salvationarmyalm.org/alexandria/>

Baton Rouge  
Captains Brett and Mary Meredith  
225-355-4483  
<http://salvationarmyalm.org/batonrouge/>

Lafayette  
Majors Mel and Esther James  
337-235-2407  
<http://salvationarmyalm.org/lafayette/>

Monroe  
Majors August and Melissa Pillsbury  
318-325-1755  
<http://salvationarmyalm.org/monroe/>

Shreveport  
Majors Ed and Carla Binnix  
318-424-3200  
<http://salvationarmyalm.org/shreveport/>

## **Society of St. Vincent de Paul, National Council of the United States**

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Maryland Heights, MO (National Council)  
Baton Rouge, LA / New Orleans, LA / Shreveport, LA  
<http://www.svdpusa.org/>

Disaster relief has become a prominent part of the Society's charitable efforts as we continue reaching out to the men, women, and children who were displaced by Hurricane Katrina. Our Dining Room, St. Vincent de Paul Thrift stores, toiletry items and other programs can assist survivors. Our emergency shelters for men, our shelter for women and children, and our homeless day center are also resources. The St. Vincent de Paul Community Pharmacy, which helps thousands of people with their prescription medications annually can help victims of a disaster. Our Uniforms for Kids program has distributed thousands of school uniforms free of charge to displaced school children. We continue to study other needs we can fill with our basic infrastructure and are prepared to help during the next disaster. Our philosophy has been to build on our core strengths: food services, thrift stores/distribution center, uniform distribution,

prescription medicines, shelter for the homeless, and other services.

Elizabeth Disco-Shearer, COO  
Disaster Services Division  
214-717-1802 / 202-756-5516  
[ldisco@svdpdisaster.org](mailto:ldisco@svdpdisaster.org)

Gail Kidd Bertrand, Director  
Disaster Programs  
318-606-5662  
[gbertrand@svdpdisaster.org](mailto:gbertrand@svdpdisaster.org)

Council of Baton Rouge  
Michael J. Acaldo, Chief Executive Officer  
225-383-7837, ext. 0  
[macaldo@svdpbr.com](mailto:macaldo@svdpbr.com)  
<https://www.svdpbr.com/>

Council of New Orleans  
<http://www.svdpneworleans.org/>

Council of Shreveport  
<http://svdpshreveport.org/>

## WOMEN

*The websites of the Women's groups listed below contain information regarding the 2016 Louisiana flooding events.*

### **Faith House, Inc.**

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Lafayette, LA  
<http://www.faithhouseacadiana.com>

“Faith House is a domestic violence crisis center and shelter, based in Lafayette, Louisiana and serving seven parishes throughout Central and South Louisiana. We are a private, nonprofit program for survivors of domestic violence and their children. The program has seven components: an emergency shelter, non-residential program, a transitional housing program, permanent housing program, 24-hour crisis line, a public education program, and two Family Justice Centers. The shelter includes 45

beds and since its inception, Faith House has transformed from a women's homeless shelter to a crisis center and shelter for all survivors of domestic violence, no matter their age, race, gender, sexuality, social, or economic level.”

337-232-8954  
[info@faithhouseacadiana.com](mailto:info@faithhouseacadiana.com)

### **ICNA Relief USA, Women's Shelter Baton Rouge**

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Jamaica, NY  
<http://icnarelief.org/site2/index.php>

“As the only domestic, Islamic-faith based agency actively participating in disaster response through disaster recovery in the United States, ICNA Relief USA seeks to alleviate human suffering by providing caring, compassionate, and practical assistance to survivors of natural and man-made disasters. Services provided include: 1) Shelter management; 2) Mass care; 3) Medical clinics; 4) Mucking out, debris removal, and tarping; 5) Disaster related case management; and 6) Information and referral to services and benefits for recovery. ICNA Relief is considered a subject-matter expert in the field of Disaster Case Management. Trained case managers work with disaster survivors identifying goals and objectives, recovery programs, and resources – such as FEMA, CDBG, SSBG, and long term recovery committee agencies. ICNA Relief disaster case managers stay with their clients until they have reached full recovery.”

Khhadija Mohammed, Manager  
Baton Rouge Women's Shelter  
225-923-0096

### **Iris Domestic Violence Center**

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Baton Rouge, LA  
[www.stopdv.org](http://www.stopdv.org)

“For more than 30 years, Iris Domestic Violence Center – the largest nonprofit

domestic violence organization in Louisiana – has provided professional, compassionate, and empowering support to battered women and their children in the Capital Area. Our mission is to empower survivors, prevent relationship violence, and promote justice for victims of domestic and dating violence, their children, and our communities.”

Lynne Medley-Long, Executive Director  
225-389-3001  
[info@stopdv.org](mailto:info@stopdv.org)

## **Project Celebration, Inc. (PCI)**

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Many, LA  
<http://www.projectcelebration.com/>

Project Celebration, Inc. (PCI) is committed to helping individuals and families enhance their ability to live successfully in the community. Through education, advocacy, and collaboration of all available resources, clients will develop the highest capacity for safety, self-reliance, and personal well-being. Project Celebration offers many community programs such as a: 1) Child Advocacy Center; 2) Family Resource Center; 3) Domestic Violence Program/Shelter; and 4) Sexual Assault Center.

Our Domestic Violence Program offers a variety of services: a positive, caring environment in which to begin a new life without violence; individual and group support for both children and adults; women's support group for both residents and nonresidents; assistance for women with disabilities; children's support and advocacy; and residency in a safe environment for women and children experiencing domestic violence. The Domestic Violence Program serves Bossier, Caddo, DeSoto, Natchitoches, Red River, Sabine, and Webster Parishes. Two safe shelters for women and children of Domestic Violence are located in Caddo (PCI Domestic Violence Shelter) and Sabine Parishes (Taylor House Shelter).

Mitzi Harris  
318-256-6242 / 877-907-6241  
[WeCare1@bellsouth.net](mailto:WeCare1@bellsouth.net)

## **Safe Harbor**

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Mandeville, LA  
[www.safeharbornorthshore.org](http://www.safeharbornorthshore.org)

“Safe Harbor is a nonprofit, non-government agency in St. Tammany Parish serving women and children who are victims of domestic abuse. We can provide a safe place to stay and a variety of critical support services ranging from crisis intervention, legal advocacy, playgroups, emotional support, and community-based referrals for kids. Our professional staff and trained volunteers help bridge the gap between victimization and independence. That includes everything from accessing the right social services to finding a job and a new place to live. We're available 24 hours a day. We're completely confidential. All services are free with no income eligibility requirement. Safe Harbor is a member of the Louisiana Coalition Against Domestic Violence and is funded by state and federal grants, donations, and fundraising events. Our services are made possible, in part, by grants from the Louisiana Department of Children and Family Services/Family Violence and Intervention Program, United Way of Southeast Louisiana, Louisiana Commission on Law Enforcement/VAWA, Louisiana Bar Foundation/IOLTA, Rotary International and others. Safe Harbor does not discriminate based on race, color, national origin, religion, sex, sexual orientation, disability, and age in the delivery of services and employment practices.”

Kim Kirby, Executive Director  
985-626-5740

## **Southeast Advocates for Family Empowerment (SAFE)**

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Hammond, LA  
<http://www.SAFELouisiana.org>

“Our mission is to promote social change by providing services which empower battered and abused individuals and their dependent children of all abilities to achieve safe, violence-free lives; to partner with the community by providing information and education geared toward the

elimination of domestic violence; the achievement of peace in relationships; and establishment of a system to hold perpetrators accountable and to provide a safe work environment.”

888-411-1333

## **STAR**

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Alexandria, LA / Baton Rouge, LA / New Orleans, LA /  
New Roads, LA  
<http://www.star.ngo/>

“Our mission is to support survivors of sexual trauma, improve systems response, and create social change to end sexual violence. We want to build a healthy community free from oppression and sexual trauma. We believe that sexual trauma is any sexual violation that includes – but is not limited to – verbal harassment, physical contact, and/or the attempt to do so without an individual’s lawful consent. Sexual trauma is a public health problem, not simply a concern of an individual who experiences sexual trauma. Common attitudes and beliefs inform behaviors within our culture that normalize excuse, condone and perpetuate sexual trauma. Sexual trauma prevention requires a multi-level approach including primary prevention, therapeutic intervention, and supportive response. Every survivor has the right to confidential and competent services – regardless of their background, gender, race, ethnicity, ability, sexual identity, or decision to report.”

855-435-STAR

## **The Life of a Single Mom (TLSM)**

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Baton Rouge, LA  
<https://thelifeofasinglemom.com/>

The Life of a Single Mom Ministries strives to establish support groups for single parents and provide programming for single parents to promote self-sufficiency in parenting, finances, and health & wellness. We are a hub for all things single-parent and single parent ministry related and are excited to bring a large variety

of programs that ensure that no single mom walks alone!

225-341-8055  
[info@thelifeofasinglemom.com](mailto:info@thelifeofasinglemom.com)

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4

# Recovery Support Functions (RSFs)

#REBUILD LA

# RSFs

In the aftermath of the Great Floods of 2016, Governor John Bel Edwards of the State of Louisiana established the ‘*Restore Louisiana Task Force*’ to oversee the recovery process. The Task Force created six work groups focusing on different aspects of recovery that correspond with the Federal government’s Recovery Support Functions, as defined in the National Disaster Recovery Framework (NDRF).

The Recovery Support Functions (RSFs) comprise the coordinating structure for key functional areas of assistance in the National Disaster Recovery Framework (NDRF). Their purpose is to support state and local governments by facilitating problem solving, improving access to resources, and by fostering coordination among State and Federal agencies, nongovernmental partners, and stakeholders.

The RSFs are organized into six manageable components that help facilitate local stakeholder participation and promote intergovernmental and public-private partnerships. An additional objective is to encourage and complement investments and contributions from the philanthropic sector and the business community; individuals; and voluntary, faith-based, and community organizations. RSF activities assist communities to accelerate the process of recovery, redevelopment, and revitalization.

## Recovery Support Functions

- Community Planning and Capacity Building Recovery Support Function
- Economic Recovery Support Function
- Health and Social Services Recovery Support Function
- Housing Recovery Support Function
- Infrastructure Systems Recovery Support Function
- Natural and Cultural Resources Recovery Support Function

## COMMUNITY PLANNING & CAPACITY BUILDING RSF

*The websites of the Community Planning & Capacity Building Recovery Support Function (RSF) groups listed below contain information regarding the 2016 Louisiana flooding events.*

### American Institute of Architects (AIA)

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Washington, DC  
<https://www.aia.org/>

“We advocate for the value of architecture and give architects the resources they need to do their best work. Our work drives positive change through the power of design.”

Kathleen Gordon  
225-936-5215  
[kathleen@aiabr.com](mailto:kathleen@aiabr.com)

### American Planning Association (APA) – Louisiana Chapter

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Chicago, Illinois  
<https://www.planning.org/>

“The American Planning Association provides leadership in the development of vital communities by advocating excellence in community planning, promoting education and citizen empowerment, and providing the tools and support necessary to meet the challenges of growth and change.”

Derek Chisholm, Chapter President  
[derek.chisholm@aecom.com](mailto:derek.chisholm@aecom.com)

### Center for Planning Excellence (CPEX)

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Baton Rouge, LA  
<http://www.cplex.org>

“CPEX is a nonprofit organization that coordinates urban, rural, and regional planning efforts in Louisiana. We provide best-practice planning models, innovative policy ideas, and technical assistance to individual communities that wish to create and enact master plans dealing with transportation and infrastructure needs, environmental issues, and quality design for the built environment. CPEX brings community members and leaders together and provides guidance as they work toward a shared vision for future growth and development.”

Camille Manning-Broome  
Senior Vice President  
225-267-6300  
[info@cplex.org](mailto:info@cplex.org)

### Louisiana Association of Nonprofit Organizations (LANO)

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Baton Rouge, LA  
<http://www.lano.org/>

**Purpose:** LANO is a statewide member organization that advocates for the nonprofit community and strengthens the effectiveness of those committed to improving Louisiana.

**Mission:** To be Louisiana’s “go-to” source for: 1) High quality information, tools, resources and member benefits that deepen the impact of Louisiana nonprofits; 2) Engaging multi-sector network – both virtual and physical – convening year round to leverage the shared goals and resources of Louisiana’s nonprofits and other stakeholders; and 3) Written and spoken voice of advocacy for and about Louisiana’s nonprofit sector. **Goal:** By every action, to build community through a vibrant Louisiana nonprofit sector valued for its positive impact in a competitive market.

Kay Irby, Director of Organizational Development  
Kelly Pepper  
225-929-LANO (5266)  
[kayirby@lano.org](mailto:kayirby@lano.org)

## Louisiana State University – Coastal Sustainability Studio (CSS)

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Baton Rouge, LA  
<http://css.lsu.edu>

“At CSS, scientists, engineers, and designers come together to intensively study and respond to issues of settlement, coastal restoration, flood protection, and the economy. CSS was conceived as a laboratory to develop new strategies that reduce risk to social, economic, and natural resources. The results of this design experimentation provide a sound basis for major policy decisions for adaptation through more sustainable land-use planning, protection, and education.”

Jeff Carney, Director  
225-578-4990  
[JCarney@LSU.edu](mailto:JCarney@LSU.edu) / [CSS@LSU.EDU](mailto:CSS@LSU.EDU)

## Shreveport Common, Inc.

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Shreveport, LA  
<http://www.shreveportcommon.com/>

Shreveport Common is a newly-named, historic, nine-block area at the western edge of downtown Shreveport, Louisiana. Now in the implementation phase, the arts-driven vision plan fosters a process for transformational revitalization to a creative cultural neighborhood – Shreveport’s first *uncommon* community. Shreveport Common has been highlighted as one of the nation’s premier Creative Placemaking projects by MIT’s Department of Urban Studies and Planning.

Vickie Marshall, Executive Director  
318-673-6507  
[vickie@shreveportcommon.com](mailto:vickie@shreveportcommon.com)

## ECONOMIC RSF

*The websites of the Economic Recovery Support Function (RSF) groups listed below contain information regarding the 2016 Louisiana flooding events.*

## Acadiana Planning Commission

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Lafayette, LA  
<http://planacadiana.org/>

The Acadiana Planning Commission (APC) serves the public sector with planning and implementation of Community, Economic, and Transportation Development throughout the Acadiana region – consisting of the Louisiana Parishes of Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, and Vermilion.

Monique Boulet, Chief Executive Officer  
337-806-9375 / 337-806-9368  
[moniqueb@planacadiana.org](mailto:moniqueb@planacadiana.org)

## Baton Rouge Area Chamber (BRAC)

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Baton Rouge, LA  
<http://www.brac.org/>

The Baton Rouge Area Chamber (BRAC) is a nonprofit, investor-driven organization with over 1,500 member businesses, civic organizations, education institutions, and individuals. Its mission is to lead economic development in the nine-parish Baton Rouge metropolitan area of Ascension, East Baton Rouge, East Feliciana, Iberville, Livingston, Pointe Coupee, St. Helena, West Baton Rouge, and West Feliciana parishes.

Adam Knapp, President/CEO  
225-381-7125  
[info@brac.org](mailto:info@brac.org)

## BREC Foundation

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Baton Rouge, LA  
<http://brecfoundation.org/>  
<http://www.brec.org/>

The mission of the BREC Foundation is to support the Recreation and Park Commission in its efforts to enhance the quality of life for all citizens of East Baton Rouge Parish through the conservation and preservation of green spaces, recreational programs, and park facilities. BREC is the agency that connects people to parks and nature in East Baton Rouge Parish. It is a political subdivision of the state of Louisiana created in 1946 to develop, maintain, and operate public parks and recreational facilities. Throughout its 70-year history, BREC has taken seriously its responsibility to improve the health, safety, environment, and quality of life for all citizens. BREC has more than 180 parks including a unique mix of facilities, which mirror the history and rich natural resources in the region – including a state-of-the-art observatory; a swamp nature center and conservation areas; a performing arts theatre; an equestrian park; an art gallery; an arboretum; an accredited zoo; seven golf courses; and an extreme sports park with a 30,000-foot concrete skate park, rock-climbing wall, BMX track, and velodrome. Since 2004, BREC has constructed twelve community parks, five dog parks, a family-sized Aquatics Center, a growing trails system, fishing ponds, larger playgrounds, and procured two mobile recreation units to serve play deserts in the area. The combination of new and renovated facilities, innovative programming, and careful attention to community needs help BREC fulfill its mission to contribute to a healthier, more vibrant community by providing exceptional parks, open spaces, and recreation experiences for all of East Baton Rouge Parish.

Carl H. Stages Jr., Executive Director  
225-226-7381 / 225-272-9200  
[cstages@brec.org](mailto:cstages@brec.org) / [info@brecfoundation.org](mailto:info@brecfoundation.org)

## Capital Regional Planning Commission (CRPC)

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Baton Rouge, LA  
<http://crpcla.org/>

CRPC staffs the Baton Rouge region Metropolitan Planning Organization (MPO) and the 11-parish CRPC Regional Council of Governments. CRPC provides technical assistance in the areas of transportation, economic development, and land use. These services are delivered directly to parishes and municipalities in the following parishes: Ascension, East Baton Rouge, East Feliciana, Iberville, Livingston, Pointe Coupee, St. Helena, Tangipahoa, West Baton Rouge, West Feliciana, and Washington. In terms of disaster recovery, CRPC provides geospatial mapping and data analysis, community dialogue and planning, coordination with local transit providers to assist with survivor transportation needs, and works with the state and federal partners to lift up local community issues that are brought forward by member parishes and municipal leaders. CRPC is working with FEMA and the state to develop citizen-based recovery plans for highly impacted communities. CRPC will then assist the local governments to prioritize recovery projects and programs, research funding opportunities, and identify federal and state partners. CRPC worked directly with the US DOT Volpe Center to identify transportation options for survivors living in temporary hotel housing where the loss of a personal vehicle created a barrier to more permanent housing placement. CRPC is one of eight sub-state planning and development districts which serve all 64 parishes in the state of Louisiana. See <http://www.lapdd.org/> for information on other Councils of Government in the state.

James Setze, Executive Director  
225-383-5203  
[jsetze@crpcla.org](mailto:jsetze@crpcla.org)

## Central Louisiana Economic Development Alliance (CLEDA)

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Alexandria, LA  
<http://www.cenla.org/>

The Central Louisiana Economic Development Alliance (CLEDA) is an organization which consists of the economic development entities from the parishes of Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, and Winn. The mission of CLEDA is to advance the knowledge and understanding of economics and to develop economic planning and development.

Jim Clinton, President/CEO  
318-441-3401 / 318-441-3400  
[jclinton@cenla.org](mailto:jclinton@cenla.org)

## Coordinating & Development Corporation (CDC)

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Shreveport, LA  
<http://cdconline.org>

“The Coordinating and Development Corporation (CDC) – originally chartered in 1954 – is a private, nonprofit, member-supported corporation that serves the economic, community, workforce, transportation, and business development needs of 10 parishes in Northwest Louisiana, eleven counties in Northeast Texas, and five counties in Southwest Arkansas. As facilitators, our mission is to provide comprehensive development assistance to its membership and the private sector through a full range of services that help maintain public services and expand economic opportunities throughout the Region. CDC is governed by an Executive Committee and Board of Directors. Stakeholders represent communication, government, academia, finance, business, civic and other interests.

Knox Ross, Executive Director  
318-632-2022  
[info@cdconline.org](mailto:info@cdconline.org)

## Greater New Orleans, Inc.

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New Orleans, LA  
<http://gnoinc.org/>

Greater New Orleans, Inc. (GNO, Inc.) serves as the catalyst for wealth creation in Greater New Orleans. GNO, Inc. has an aggressive agenda of business development (marketing the region), product development (improving regional business conditions through policy), and workforce and research initiatives. Our region is composed of the ten parishes of Jefferson, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John, St. Tammany, Tangipahoa, and Washington. Our vision is for the Greater New Orleans region to fulfill its potential as one of the best places in the country to grow a company and raise a family. The ultimate indication of success for GNO, Inc. will be the presence of a robust and growing middle class in Southeastern Louisiana.

Michael Hecht, President/CEO  
504-527-6900  
[mhecht@gnoinc.org](mailto:mhecht@gnoinc.org)

Robin Barnes, Executive Vice President/COO  
504-527-6900  
[rbarnes@gnoinc.org](mailto:rbarnes@gnoinc.org)

## Imperial Calcasieu Regional Planning & Development Commission (IMCAL)

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Lake Charles, LA  
<https://imcal.la/>

“IMCAL is a professional organization whose primary goal is the continued growth and development of Southwest Louisiana, and has been since 1972. We provide hands on technical assistance to local governments, businesses, and individuals. Many times we are their only source of assistance. IMCAL has a staff of six full time employees. Together, we have many years of combined experience in the development of Southwest Louisiana. Continued training and expertise is derived from the professional seminars and workshops

that are attended by the staff on a regular basis.”

Cheri L. Soileau, AICP  
Executive/MPO Director  
337-433-1771 / 469-964-2015  
[cheri@imcal.la](mailto:cheri@imcal.la)

## **Kisatchie-Delta Regional Planning & Development District**

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Alexandria, LA  
<http://kdelta.org/>

“Our mission is to create/retain jobs and improve the quality of life. Our function is to serve as the regional voice and convener. Our primary roles are as analysts, strategists, and catalysts for regional development. In conjunction, we work together with other planning and development districts to advance the development of Louisiana. Although each region has unique attributes and needs, all eight districts share common concerns and opportunities. The combination of the critical mass of the eight regions, combined with the strengths of each, set LAPDD apart as a unique asset in Louisiana.”

Heather Urena, Executive Director  
318-487-5454  
[HSUrena@aol.com](mailto:HSUrena@aol.com)

## **North Delta Regional Planning & Development District, Inc.**

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Monroe, LA  
<http://www.northdelta.org/>

“North Delta Regional Planning & Development District, a regional planning and resource center for the State of Louisiana, is dedicated to serving the people, businesses, communities, and local governmental units within the eleven parishes of northeast Louisiana. Our primary mission is to promote and foster economic development through regional partnerships and cooperation, by facilitating cooperation among local

governments, educational institutions, and state and federal agencies. We also serve as a liaison with the State and Federal agencies concerned with comprehensive planning & development of the District and assist local governments in planning for common needs and in recognizing regional opportunities.”

David Creed, Executive Director  
318-387-2572  
[david@northdelta.org](mailto:david@northdelta.org)

## **North Louisiana Economic Partnership (NLEP)**

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Shreveport, LA  
<http://www.nlep.org/home.aspx>

North Louisiana Economic Partnership is a nonprofit economic development marketing organization, promoting North Louisiana as a desirable and profitable business location. The organization and its partners work with both existing and prospective employers to encourage incremental capital investment and job creation as a way to build a strong and thriving economy. The parishes served include Bienville, Bossier, Caddo, Claiborne, DeSoto, Jackson, Lincoln, Morehouse, Natchitoches, Ouachita, Red River, Sabine, Union, and Webster.

Scott Martinez, CEcD, President  
318-677-2512 / 318-677-2555 / 318-677-2536  
[smartinez@nlep.org](mailto:smartinez@nlep.org)

## **Northeast Louisiana Economic Alliance**

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Winnsboro, LA  
<http://www.nelea.us>

Northeast Louisiana Economic Alliance is a private, nonprofit corporation utilizing local, state, federal, and private resources and programs to enhance the region’s economic competitiveness. Parishes served include: Caldwell, East Carroll, Franklin, Madison, Morehouse, Ouachita, Richland, Tensas, Union, and West Carroll.

Tana Trichel, President/CEO  
318-435-4865, ext. 211 / 318-348-0826  
[ttrichel@nelea.us](mailto:ttrichel@nelea.us) / [info@nelea.us](mailto:info@nelea.us)

## One Acadiana

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Lafayette, LA  
<http://www.oneacadiana.org/>

One Acadiana is a nonprofit organization founded by local economic developers and incorporated in 2004. It represents the primary economic development organizations in the Acadiana parishes of Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin and Vermilion.

Rebecca Shirley  
Director of Business Development  
337-408-3671 / 337-652-6808  
[rebecca@oneacadiana.org](mailto:rebecca@oneacadiana.org)

## Regional Transportation Center

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New Orleans, LA  
<http://www.norpc.org/>

“The Regional Planning Commission is focused on regional transportation, economic development, and environmental planning. We are governed by a board comprised of local elected officials; citizen members from the parishes of Jefferson, Orleans, Plaquemines, St. Bernard, and St. Tammany; as well as the Louisiana Secretary of Transportation. This group meets on a monthly basis to discuss issues that are regional in nature and approve the expenditure and programming of funds for our region’s transportation needs.”

Walter Brooks, Executive Director  
504-483-8500  
[rpc@norpc.org](mailto:rpc@norpc.org)

## South Central Planning District & Development Commission

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Houma, LA  
<http://www.scpdc.org/>

“South Central Planning and Development Commission (SCPDC) is a diverse, ever-changing commission serving many different constituencies made especially for and by local governments in the South Central Region. We perform a variety of services to meet the ever-changing needs and challenges of its member governments. These services include long-range planning, state and federal liaison, current issues, membership services and services to business and citizens.”

Kevin Belanger, Executive Director  
985-851-2900  
[kevin@scpd.org](mailto:kevin@scpd.org)

## South Louisiana Economic Council (SLEC)

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Thibodaux, LA  
<http://bayouregion.com/>

The South Louisiana Economic Council (SLEC) is a regionally focused economic development agency servicing the parishes of Assumption, Lafourche, St. Mary, and Terrebonne. Formed in 1983, SLEC provides industrial assistance and programs designed to create economic growth for the Bayou Region.

Vic LaFont, President/CEO  
985-448-4485  
[vrl@nich.edu](mailto:vrl@nich.edu)

## Southwest Louisiana Economic Development Alliance

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Lake Charles, LA  
<http://allianceswla.org/>

The Southwest Louisiana Economic Development Alliance is the umbrella organization of the Chamber/SWLA, the SWLA Alliance Foundation, and the Southwest Louisiana Partnership for Economic Development. These regional economic development organizations, each with its own board of directors, have combined resources to strengthen the business recruiting and

retention efforts for Allen, Beauregard, Calcasieu, Cameron, and Jefferson Davis parishes. The mission of the Chamber Southwest is to develop Southwest Louisiana by creating economic opportunity, and demanding responsible government and quality education.

George Swift, President/CEO  
337-433-3632, ext. 1201  
[gswift@allianceswla.org](mailto:gswift@allianceswla.org)

## Walls Project

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Baton Rouge, LA  
<http://thewallsproject.org/>

**Who We Are:** The Walls Project is a 501(c)(3) nonprofit that began as a collaborative effort in November 2012 between members of the entrepreneurial real estate and social communities in Baton Rouge, Louisiana. We intend to bridge the gap between the artistic and business communities in order to accomplish not only city beautification but also economic development in order to serve a greater social good. What started as a collaborative community project between various art and progressive industries has grown into a citywide in statewide public art campaign. The project is fielded by individual and business donations and has grown into the movement of thousands to transform the landscape of our city and state. We are dedicated to expanding the visual arts of Louisiana by enhancing the artistic beauty of the large spaces throughout the state (and beyond). **Mission:** Stimulate the creative arts economy by delivering public art works that inspire urban and rural beautification, dialogue, and unity. **Vision:** Become the leading resource group for public art by collaborating with art organizations, corporate sponsors, and municipal agencies in the communities we enhance.

Casey Phillips, Executive Director  
[casey@thewallsproject.org](mailto:casey@thewallsproject.org)  
[support@thewallsproject.org](mailto:support@thewallsproject.org)

## HEALTH & SOCIAL SERVICES RSF

*The websites of the Health & Social Services Recovery Support Function (RSF) groups listed below contain information regarding the 2016 Louisiana flooding events.*

### David Raines Community Health Center, Inc. (DRCHC)

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Shreveport, LA  
<http://www.davidraineschc.org/>

David Raines Community Health Center (DRCHC) is located in Shreveport, Louisiana. DRCHC is a non-governmental, nonprofit federally qualified health center (FQHC), accredited by the Joint Commission and certified by the National Committee for Quality Assurance (NCQA) as a primary care medical home (PCMH). The current service area – in Northwest Louisiana – consists of Bossier, Caddo, Webster, and Claiborne Parishes. All of these parishes are designated as Medically Underserved Areas (MUA) and Health Professional Shortages Areas. Originally organized as an FQHC in 1992, DRCHC has a 23 year track record of providing quality affordable health services. Services include medical, dental, behavioral, two 340B pharmacies, wheelchair accessible transportation, Medicaid application assistance and Women, Infant & Children (WIC) services.

318-227-3350

### Martin Luther King Health Center

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Shreveport, LA  
<http://www.mlkhealth.org/>

The Martin Luther King Health Center serves as a safety-net for patients who have no resources to obtain quality health care and pharmacy services. MLK Health Center holds the first Charitable Pharmacy permit issued by the Louisiana Board of Pharmacy. Annually, we dispense over 40,000 prescriptions (valued at over \$2 million dollars). Today, the clinic

and pharmacy provides services valued over \$14 million to over 1,500 patients annually.

318-227-2912

## **Northwest Louisiana Interfaith Pharmacy, Inc.**

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Shreveport, LA  
<http://www.interfaithpharmacy.org>

As a charitable pharmacy, the Northwest Louisiana Interfaith Pharmacy serves as a safety net for the most vulnerable in our community. This program benefits individuals with chronic disease who have no prescription insurance. By providing access to free medicines, volunteer Health Coaches, and fresh vegetables grown on-site, the Interfaith Pharmacy keeps workers working and the disabled in their homes and independent. This program's main focus is to help clients better manage their health. Chronic diseases can make life unmanageable and many individuals lose their independence at an earlier age. Through the use of volunteers and donated medicines, we are successful in a multi-faceted approach in helping clients achieve better health outcomes.

Ellen White, Executive Director  
318-425-3553  
[info@interfaithpharmacy.org](mailto:info@interfaithpharmacy.org)

## **Volunteers of America – North Louisiana**

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Shreveport, LA  
<http://www.voanorthla.org/>

“For over 80 years, this organization has taken on the most difficult tasks to help the most underserved and vulnerable in north and central Louisiana. Our focus is to reach and uplift all Americans in time of need, including those individuals impacted by the March 2016 floods in our state. Volunteers of America North Louisiana case managers are currently helping families each day to identify unmet

needs, make referrals, and increase their access to health care services including mental health services, housing, and transportation – thus providing opportunity, promoting dignity, and inspiring change in all who find their way to us.”

Lisa Brandeburg, Vice President  
Communications and Development  
318-221-2669  
[Lisa.Brandenburg@voanorthla.org](mailto:Lisa.Brandenburg@voanorthla.org)

## **YMCA of Northwest Louisiana**

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Shreveport, LA  
<http://ymcanwla.org/>

At the heart of the YMCA lies the power to transform – both yourself and the world around you. From our exceptional fitness, personal training, sports, and aquatics programs, to our child watch and afterschool programs, to our fun family and community events, the Y offers an array of options focused on strengthening bodies, minds, spirits, and ultimately... our community.

Gary Lash, Chief Executive Officer  
318-674-9622 / 318-470-6351  
[GaryL@ymcanwla.org](mailto:GaryL@ymcanwla.org)

## **YMCA of the Capital Area – Pennington Branch**

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Baton Rouge, LA  
<http://www.ymcabatonrouge.org/>

“Mission: To put Christian principles into practice through programs that build a healthy spirit, mind, and body – for all. The ‘Y’ is a nonprofit, community service organization with a focus on strengthening the community through youth development, healthy living, and social responsibility. The ‘Y’ nurtures the potential of every youth and teen, improves the nation’s health and well-being, and provides opportunities to give back and support neighbors. The ‘Y’ makes sure that everyone – regardless of age, income, religion, or

background – has the opportunity to learn, grow, and thrive.”

225-272-9622

## HOUSING RSF

*The websites of the Housing Recovery Support Function (RSF) groups listed below contain information regarding the 2016 Louisiana flooding events.*

### East Baton Rouge Parish Housing Authority

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Baton Rouge, LA  
<http://www.ebrpha.org/>

The East Baton Rouge Parish Housing Authority (EBRPHA) is an independent, autonomous agency. Its leadership and policy making are vested in a Board of Commissioners who are appointed by the Baton Rouge City-Parish and serve without pay for the good of the community. Since its inception, more than sixty years ago, the East Baton Rouge Parish Housing Authority has provided housing and rental assistance to thousands of residents through its Public Housing and Assisted Housing (formerly Section 8) programs. Today, the EBRPHA serves approximately 3,634 families.

Richard Murray, President/COO  
225-923-8100  
[rmurray@ebrpha.org](mailto:rmurray@ebrpha.org)

### East Baton Rouge Redevelopment Authority

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Baton Rouge, LA  
<http://www.ebrra.org/main/>

**Mission:** To transform the quality of life for all citizens who live, work, and play in East Baton Rouge Parish by returning blighted properties to productive use, fostering redevelopment through facilitating partnerships, and creating a

vibrant, globally competitive community while preserving character of place. **Goals:** To transform the quality of life for all citizens; foster redevelopment in disinvested areas; facilitate partnerships; create a vibrant, competitive community; and preserve and enhance sense of place. **Critical Needs:** Attainable housing, gap financing, home and small business rehabilitation, brownfields redevelopment, and neighborhood planning.

Gwen Hamilton, Interim President/CEO  
225-387-5606  
[ghamilton@ebrra.org](mailto:ghamilton@ebrra.org)

### Enterprise Community Partnership

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New Orleans, LA  
<http://www.enterprisecommunity.org/>

Enterprise’s mission is to create opportunity for low- and moderate-income people through affordable housing in diverse, thriving communities. Within Enterprise are entities that lend funds, finance development, and manage and build affordable housing. Enterprise began working in the Gulf Coast shortly after the 2005 hurricanes and resulting flooding devastated the region. We set an ambitious goal of being a catalyst for the development of 10,000 affordable homes in the region through the investment of more than \$200 million in loans, grants, and equity. Our priorities in the Gulf Coast are to: 1) Improve the capacity of local government and developers in the Gulf Coast to provide high quality, energy efficient for-sale and rental affordable housing and to utilize effectively public and private resources to support this work; 2) Advocate for federal, state, and local public policies to support high quality redevelopment of affordable housing; 3) Support a lasting infrastructure and production system for affordable housing development; 4) Demonstrate best practices in energy-efficient, mixed-income housing and community development through the redevelopment of the Lafitte public housing complex and the surrounding New Orleans neighborhoods of Tremé and Tulane-Gravier; 5) Apply lessons

learned and best practices from Katrina recovery to other parts of the country experiencing disasters.

Michelle Whetten, VP/Market Leader  
Gulf Coast Market  
504-335-2303 / 504-335-2300  
[mwhetten@enterprisecommunity.org](mailto:mwhetten@enterprisecommunity.org)

## Fuller Center for Housing, Inc. – Northwest Louisiana

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Shreveport, LA  
<http://fullercenternwla.org/>

The Fuller Center for Housing NWLA is a not-for-profit organization that works with service-oriented organizations and countless volunteers to build and repair homes for people who are unable to secure adequate housing by conventional means.

Surplus Store POC:  
Rodney Longstratt  
318-865-1237, ext. 101

Construction POC:  
Michael Neely  
318-865-1237, ext. 102

## Greater New Orleans Fair Housing Action Center, Inc.

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New Orleans, LA  
<http://www.gnofairhousing.org/>

Greater New Orleans Fair Housing Action Center (GNOFHAC) is a nonprofit civil rights organization established in 1995 to eradicate housing discrimination. GNOFHAC's work throughout Louisiana includes education, investigation, and enforcement activities. GNOFHAC is dedicated to fighting housing discrimination because it is an illegal and divisive force that perpetuates poverty, segregation, ignorance, fear, and hatred.

Cashauna Hill, Executive Director

504-596-2100  
[chill@gnofairhousing.org](mailto:chill@gnofairhousing.org)  
[info@gnofairhousing.org](mailto:info@gnofairhousing.org)

## Greater New Orleans Housing Alliance (GNOHA)

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New Orleans, LA  
<http://www.gnoha.org/main/home>

The Greater New Orleans Housing Alliance (GNOHA) is a collaborative of nonprofit housing builders and community development corporations working to rebuild the housing stock available in the city of New Orleans after Hurricane Katrina devastated the city's infrastructure. Since its creation in 2007, GNOHA has sought to create change in the Greater New Orleans community through public policy advocacy and public education. The collaborative advocates for the preservation and production of affordable housing for people within the Greater New Orleans metropolitan region and places a special emphasis on the needs of the most vulnerable in society – seniors, people with disabilities, veterans, low-wage workers, and low-income families.

Andreanecia M. Morris, Executive Director  
504-224-8301 / 504-915-4905  
[amorris@gnoha.org](mailto:amorris@gnoha.org)

## Gulf Coast Housing Partnership

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New Orleans, LA  
<http://www.gchp.net/>

Gulf Coast Housing Partnership (GCHP) offers a full range of development services including: 1) Feasibility Analysis; 2) Technical Assistance; 3) At-risk Development; 4) Construction and Design Management Services; 5) Project-Based Lending; and 6) Post-Completion Asset Management. GCHP's role in each transaction depends on the nature of the project and the needs of the partners. GCHP undertakes most of our developments in partnership with others: service providers, for profit and nonprofit developers, public partners, and other mission

focused organizations. We work in tandem with our partners and put our experience, expertise, and resources to work in pursuit of their vision. These project partners include a wide array of organizations whose missions range from homelessness prevention to the performing arts. GCHP is also fortunate to have strong funding partners that support the day-to-day operations of GCHP through grants, program related investments, and predevelopment financing vehicles that equip us with the financial agility to seize opportunities as they arise in the market. GCHP staff are highly skilled in accessing, structuring and closing a diverse array of project financing vehicles including: State and Federal Historic Tax Credits, New Market Tax Credits, Low Income Housing Tax Credits, Tax Exempt Bonds, Community Development Block Grant and HOME funds, Federal Home Loan Bank AHP grants, and various other tax incentives and private and public subsidies. Our service area is the Gulf Coast region, from Texas to Florida. At this time, we have projects actively under development in Louisiana, Mississippi, and Alabama.

Kathy Laborde, President/CEO  
504-525-2505  
[laborde@gchp.net](mailto:laborde@gchp.net) / [info@gchp.net](mailto:info@gchp.net)

## Habitat for Humanity of Greater Baton Rouge

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Baton Rouge, LA  
<http://habitatbrla.org/>

“Habitat for Humanity of Greater Baton Rouge is a nonprofit, Christian-based housing ministry that works in partnership with deserving, low-income families and the community to eliminate poverty housing through building simple, decent homes. We help build community by involving diverse religious, social, and business groups in the construction of homes and neighborhoods. In our 27 year history, we have renovated and built more than 330 homes in the Baton Rouge metropolitan area. We serve a four parish area including East Baton Rouge, West Baton Rouge, Iberville, and Ascension

Parishes – covering more than 1,500 square miles of land.”

Lynn Clark, Executive Director  
225-927-6651  
[info@habitatbrla.org](mailto:info@habitatbrla.org)

## HOPE Enterprise Corporation

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Jackson, MS  
<https://hope-ec.org/>

**Mission:** To strengthen communities, build assets and improve lives in economically distressed areas of the Mid South by providing access to high-quality financial products and related services. **Vision:** To be a community development financial institution that provides a substantial number of low-wealth people and communities with the financial tools and resources needed to achieve a better quality of life; that influences policies and resources that impact our constituents and our interests, and that is financially self-sufficient. HOPE is a family of development organizations dedicated to strengthening communities, building assets, and improving lives in the Delta and other economically distressed parts of Arkansas, Louisiana, Mississippi, and Tennessee. Comprised of a regional credit union (Hope Credit Union), loan fund (Hope Enterprise Corporation) and policy center (Hope Policy Institute), HOPE has provided financial services, leveraged private and public resources, and shaped policies that have benefited more than 650,000 residents in one of the nation’s most persistently poor regions.

William J. “Bill” Bynum, CEO  
601-944-1100  
[communications@hope-ec.org](mailto:communications@hope-ec.org)

## Mid City Redevelopment Alliance

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Baton Rouge, LA  
<http://www.midcityredevelopment.org/>

“We provide comprehensive homebuyer education and counseling programs, designed primarily for low- and moderate-income

households. We have a small business facade improvement program and provide applications for matching grants and/or design grants aimed at helping to implement features of the Mid City Master Action Plan and Government Street Master Action Plan. We have resident-led community improvement programs where people can apply for up to \$1,000 matching grant for home improvements.”

Samual Sanders, Executive Director  
225-346-1000  
[sam@midcityredevelopment.org](mailto:sam@midcityredevelopment.org)

## **Providence Community Housing**

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New Orleans, LA  
<http://www.providencecommunityhousing.org/>

Providence Community Housing is a 501(c)(3) nonprofit real estate development organization. Providence is committed to the viability of communities – having great places to work, live, and raise families. To date, we have developed over 1,300 units of housing and helped over 500 individuals and families become homeowners throughout the Greater New Orleans Area. We believe that through our mission-driven model of developing housing stock that is affordable, homeownership programming and supportive service delivery we are making a great impact in this community. **Mission:** To foster healthy, diverse, and vibrant communities by developing, operating, and advocating for affordable, mixed-income rental and homeownership housing; supportive services; and employment opportunities for individuals, families, seniors, and people with special needs.

Terri B. North, President/CEO  
504-821-7221  
[tnorth@providencech.org](mailto:tnorth@providencech.org)

## **Urban Restoration Enhancement Corporation (UREC)**

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Baton Rouge, LA  
<http://urecbr.com/>

Founded in 1992, UREC is a leading nonprofit and certified community development corporation based in Baton Rouge, Louisiana. UREC’s mission is to transform communities by investing in people and restoring neighborhoods. UREC fulfills its mission by sponsoring projects in three core areas: 1) Affordable Housing; 2) Human Development; and 3) Community Engagement. This three-tiered approach to community development focuses on investing initiatives that reap long-term, sustainable outcomes for low to moderate wage earners. As one of the few organizations in Louisiana with such targeted focus, UREC has attained unrivaled success, including: 1) Development of quality, affordable housing options for homeowners and renters; 2) Ongoing delivery of specialized courses for businesses; 3) Collaboration on education initiatives; 4) Involvement in policy leadership; and 5) Providing consulting to other community development organizations. Urban Restoration Enhancement Restoration Corporation (UREC) transforms communities by investing in people and restoring neighborhoods.

Emel Alexander, President/CEO  
225-356-8871  
[ealexander@urecbr.com](mailto:ealexander@urecbr.com)

## **INFRASTRUCTURE SYSTEMS RSF**

*The websites of the Infrastructure Systems Recovery Support Function (RSF) groups listed below contain information regarding the 2016 Louisiana flooding events.*

## **Louisiana Floodplain Managers Association (LFMA)**

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Baton Rouge, LA  
<http://www.lfma.org/>  
<http://brainbinder.com/>

The Louisiana Floodplain Management Association (LFMA) serves as a forum for parish and municipal employees, state and

federal officials, and the private sector to meet and share experiences, ideas, and solutions to common flooding problems. As a grassroots effort, we assist and support each other when confronted by flooding. In summary, our policies are: 1) Encourage plans, projects, and legislation for flood damage reduction in Louisiana; 2) Support comprehensive floodplain management; 3) Encourage free and open exchange of scientific information to the public and decision makers; 4) Provide and promote training and assistance to local governments; and 5) Advocate coordination among all levels of government and existing programs.

Theodore E. DeBaene, CFM  
225-231-0322  
[tdebaene@owenandwhite.com](mailto:tdebaene@owenandwhite.com)

## NATURAL & CULTURAL RESOURCES RSF

*The websites of the Natural and Cultural Resources Recovery Support Function (RSF) groups listed below contain information regarding the 2016 Louisiana flooding events.*

### Louisiana Environmental Action Network (LEAN)

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Baton Rouge, LA  
<https://leanweb.org/>

The purpose of the Louisiana Environmental Action Network (LEAN) is to foster cooperation and communication between individual citizens and corporate and government organizations in an effort to assess and mend the environmental problems in Louisiana. LEAN's goal is the creation and maintenance of a cleaner and healthier environment for all of the inhabitants of this state. For nearly 30 years, LEAN has fought to safeguard not just Louisiana's scenic beauty, wildlife and culture but more importantly those underserved citizens that don't have a voice. At the core of LEAN's work is the assistance we provide communities in dealing with their

environmental challenges. LEAN has assisted communities with concerns involving environmental and health related impacts from air pollution, hazardous waste, water pollution, landfills, injection wells, municipal water treatment facilities, private water systems, paper mills, industrial incinerators, natural disasters and industrial accidents, to name a few. LEAN services include: 1) Assessing, documenting, and monitoring environmental concerns; 2) Educating individuals, communities, organizations, businesses and elected officials about environmental challenges in Louisiana; 3) Organizational support and leadership development for communities organizing around a local environmental issue; 4) Technical support to individuals and communities working to resolve an environmental concern. Examples of technical support include: A) Permit review; B) Drafting public comments; C) Analysis of environmental data; D) Chemical sampling (air, water, soil, biota); E) Multi-media production of educational resources specific to Louisiana's environmental challenges; F) Promoting public participation in government processes related to environmental decision making; G) Facilitating dialogue and conflict resolution between communities, private industry and government agencies; and H) Outreach and advocacy with local, national and international media outlets.

Marylee Orr, Executive Director  
225-928-1315  
<https://leanweb.org/about-us/contact-us/>

### Sierra Club, Delta Chapter

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New Orleans, LA  
<https://lasierraclub.org/>

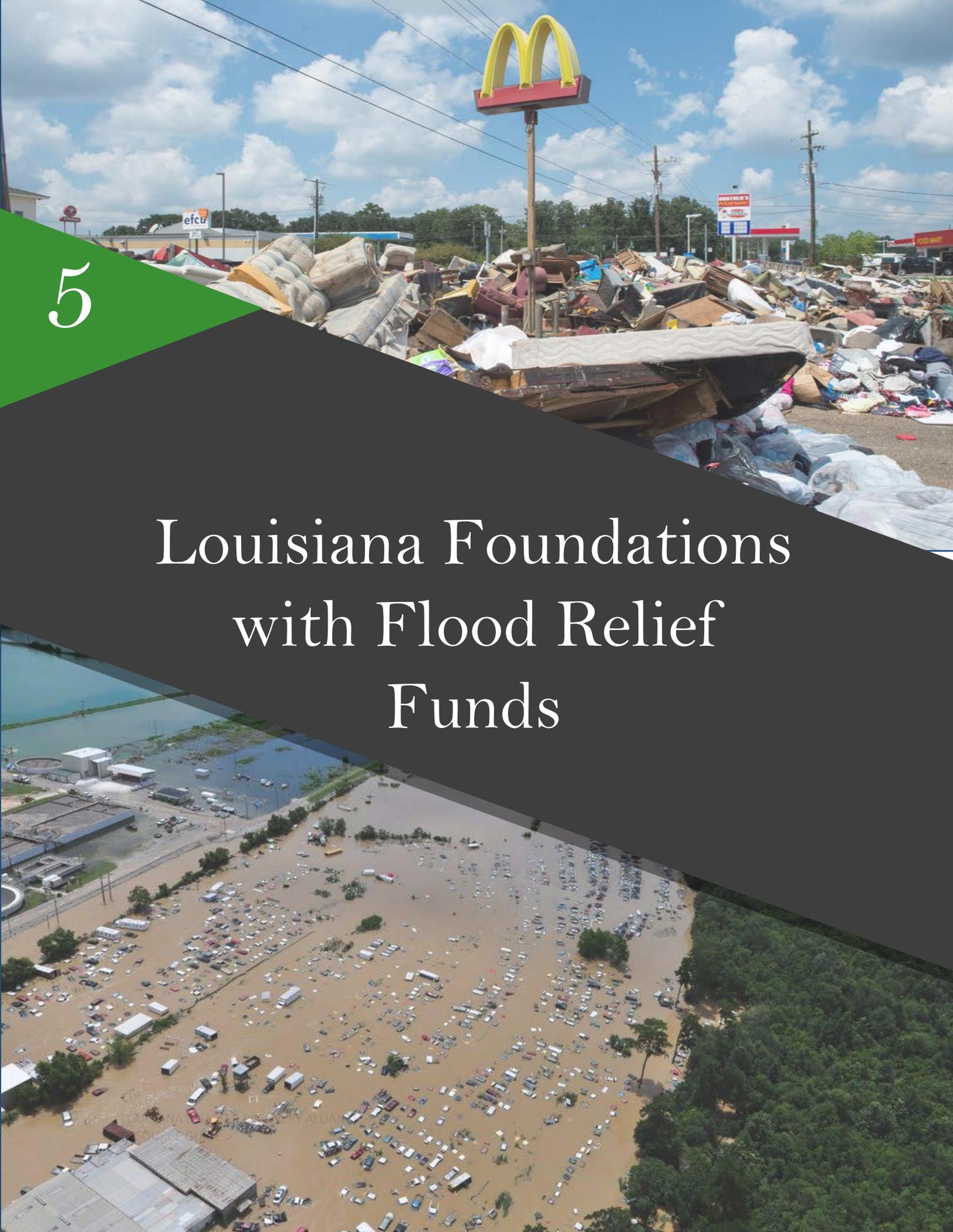
"The Delta Chapter is 3,000 of your neighbors supporting the work of the Sierra Club in Louisiana. We advance the cause of protecting Louisiana's environment in a variety of ways, including sponsoring a campaign to take Mercury out of the environment, identifying and protecting the state's scenic rivers, and working to save the cypress, and keep the

Atchafalaya Basin – America's greatest river swamp – wet and wild. We work to raise public awareness about the effects of human caused climate change and to develop clean energy solutions. We advise the state legislature in Baton Rouge on issues related to public health and the environment. In addition, we conduct outings and informational events so that our members and friends can get outside and enjoy our beautiful state.”

Daryl Malek-Wiley, Regional Representative  
504-861-4835  
[darryl.malek-wiley@sierraclub.org](mailto:darryl.malek-wiley@sierraclub.org)

5

# Louisiana Foundations with Flood Relief Funds



## Louisiana Foundations with Flood Relief Funds

Many community, corporate, and family foundations in the State of Louisiana became deeply involved in relief and recovery after the devastating floods of March and August 2016. Immediately, foundation staff began assessing critical needs. Flood Relief Funds were established by a number of donor organizations to speed support to the nonprofit organizations serving thousands of survivors. This section of the Resource Guide lists some of these funds and points of contact for those interested in supporting the desperate need for resources present in Louisiana as the disaster continues, but awareness of needs slowly begins to wane outside the area of impact.

Philanthropic groups also convened key stakeholders to the recovery process to discuss relief and recovery needs. Most began by first supporting organizations providing relief and now are turning their attention to longer-term recovery efforts, particularly in the areas of housing and the mental health needs of flood survivors, all issues that will continue to be a priority in the months and years ahead. Philanthropy can play a key role in helping to sustain and expand the capacity of those nonprofit organizations that are playing a key role in recovery efforts longer-term and provide an excellent place for donors to provide support to unmet needs across the state.

## LOUISIANA FOUNDATIONS WITH FLOOD RELIEF FUNDS

*The websites of the Foundations listed below contain information regarding the 2016 Louisiana flooding events.*

### Baptist Community Ministries

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New Orleans, LA  
<http://www.bcm.org/>

**Vision:** Baptist Community Ministries is committed to the development of a healthy community offering a wholesome quality of life to its residents and to improving the physical, mental, and spiritual health of the individuals we serve. **Mission:** In response to the love of God revealed in Jesus Christ and in keeping with our Baptist heritage, Baptist Community Ministries (BCM) invests its human capital and financial resources in the five-parish greater New Orleans region. BCM uses the ways and means set forth below towards achieving its Vision: 1) Philanthropy – identify ideas and partner organizations that address critical community needs in the areas of Health, Education, Public Safety, and Governmental Oversight – and support these ideas and partner organizations with financial grants and expert consultation; 2) Chaplaincy Services – identify partner organizations that will benefit by offering pastoral care services to their staff and the individuals they serve – and deploy professionally trained chaplains to provide pastoral care in these organizations; and 3) Congregational Wellness – identify partner congregations that will benefit by offering wellness ministries to their faith communities – and train volunteer registered nurses and lay health advocates to establish and maintain these wellness ministries.

Charles E. Beasley, CPA, President/CEO  
504-593-2323  
[info@bcm.org](mailto:info@bcm.org)

### Baton Rouge Area Foundation

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Baton Rouge, LA  
<http://www.braf.org/>

“The Baton Rouge Area Foundation unites human and financial resources to enhance the quality of life in Southern Louisiana. We serve more than 600 fund donors to build the assets that drive initiatives and solutions. We engage community leaders to develop appropriate responses to emerging opportunities and challenges, partner with entities from our service area – as well as with other community foundations – to leverage our collective resources and create the capacity to be a stimulus of positive regional change, and evaluate our work and sharing the results with our stakeholders.”

“After the Great Flood of 2016, The Baton Rouge Area Foundation is providing assistance across South Louisiana. We have granted more than \$3 million to nonprofits that are providing relief, and to schools so children can return to their classes. Knowing that disaster recovery takes several years, we will continue to make grants from our Flood Relief Fund.”

John G. Davies, President/CEO  
225-339-3306  
[ecomeaux@braf.org](mailto:ecomeaux@braf.org)

### Capital Area United Way

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Baton Rouge, LA  
<http://www.cauw.org/>

“Our mission is to improve lives by leveraging partnerships in our community to advance the common good through education, income stability, and healthy living. We envision a community where everyone is empowered to achieve their full potential. We do this by focusing on five main impact areas: education, income stability, health, basic needs, and community level strategies. Our community includes the parishes of West Feliciana, Pointe Coupee, East Feliciana, St. Helena, East Baton Rouge, Livingston, West Baton Rouge, Iberville, Ascension, and St. James.”

“Capital Area United Way has set up a Flood Relief and Recovery Fund to accept donations to support short-term and long-term efforts to provide relief and recovery related to the August 2016 floods in the 10 parish capital region. To date, the Fund has received over \$1 million. Funds are to be distributed for immediate response efforts, long-term recovery efforts, to fill unmet needs, provide grants to community partners and other nonprofit organizations providing direct services to assist with recovery, and to support other response and recovery efforts.”

Katie Pritchett  
Vice President of Community Impact  
225-346-5805 / 225-383-2643  
[katiep@cauw.org](mailto:katiep@cauw.org) / [info@cauw.org](mailto:info@cauw.org)

## Community Foundation of Acadiana (CFA)

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Lafayette, LA  
<http://cfacadiana.org/flood>

“Community Foundation of Acadiana (CFA), serving south Louisiana, has activated its Acadiana Disaster Response Fund. CFA will work closely with federal, state, and local agencies – as well as nonprofit organizations and churches – to benefit those affected.”

Raymond J. Hébert, President/CEO  
337-769-4840  
[eguidry@cfacadiana.org](mailto:eguidry@cfacadiana.org)

## Community Foundation of North Louisiana

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Shreveport, LA  
<http://www.cfnla.org/>

The Community Foundation maintains a disaster relief fund to provide resources to nonprofits assisting in immediate and long term relief following disaster. The Foundation also convenes community stakeholders to work on issues related to disaster planning and post-disaster rebuild. LINCC (Louisiana Initiative for Nonprofit and Community Collaboration), a

program of the Foundation, is a web-based community platform that brings community resources together through one portal – providing data, knowledge, and interactive tools for effective collaboration between nonprofits, government, funders, and other stakeholders about a wide range of issues which impact the quality of life of Northwest Louisiana. During a disaster, LINCC acts an emergency communication tool to include a resource guide for victims of the disaster, as well as volunteer and community needs.

Paula Hickman, JD, Executive Director  
318-221-0582  
[hickman@cfnla.org](mailto:hickman@cfnla.org) / [info@cfnla.org](mailto:info@cfnla.org)

## Greater New Orleans Foundation

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New Orleans, LA  
<https://www.gnof.org/>

“At the Greater New Orleans Foundation, we look to create a resilient, sustainable, vibrant community in which individuals and families flourish and the special character of our region is preserved, celebrated, and supported. For over 30 years, the Greater New Orleans Foundation has been connecting donors to community needs. By partnering with donors, we help them achieve their charitable goals – whether that means starting a fund, creating an endowment, leaving a legacy, or just making a gift.”

Andy Kopplin, President/CEO  
504-598-4663  
[info@gnof.org](mailto:info@gnof.org)

## Louisiana Association of United Ways (LAUW)

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Baton Rouge, LA  
<http://www.launitedway.org/louisiana-united-way-disaster-relief>

“In 2016, intense flooding in Louisiana wreaked havoc on more than 100,000 families in south Louisiana. Many residents lost their homes, cars, and possessions. Tens of thousands of residents are now cleaning up and facing their

recovery. Louisiana United Ways are coordinating efforts to help meet the unmet needs of families and their communities – now and in the future. The Louisiana United Way Flood Fund will provide critical resources to regional United Ways who are coordinating efforts to help flood victims in local communities impacted by the historical flood. These organizations include the Capital Area United Way, St. Landry – Evangeline United Way, United Way of Acadiana, United Way of Central Louisiana, United Way of Iberia, United Way of Southeast Louisiana, and the United Way of Southwest Louisiana. To date, the Flood Fund has raised \$412,000 from 754 donors. Grants have been provided in two phases – the first for relief and immediate aid to flood survivors, and the second for long-term recovery and unmet needs of flood survivors.”

Sarah Berthelot, President/CEO  
225-218-2613  
[sarah@launitedway.org](mailto:sarah@launitedway.org)  
[info@launitedway.org](mailto:info@launitedway.org)

## Louisiana Small Business Rebirth Fund

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Baton Rouge, LA  
<http://www.labizrebirth.org/>

The Louisiana Small Business Rebirth Fund provides a “hand up” to impacted businesses through triage loans to provide quick relief. Donations to the Louisiana Small Business Rebirth Fund are awarded as need based grants to small businesses seeking desperately to reopen – providing goods and services within their communities and jobs for their employees. We are continuing to advocate for assistance for small businesses. The Louisiana Small Business Rebirth Fund represents partnership with the Baton Rouge Area Chamber (BRAC), the Louisiana Association of Business and Industry (LABI), Greater New Orleans, Inc. (GNO, Inc.), the Louisiana Association of Chamber of Commerce Executives (LACCE), the Louisiana chapter of the National Federation of Independent Business (NFIB), and One Acadiana.

Elena Lacour  
225-215-6647  
[marketing@labi.org](mailto:marketing@labi.org)

## Northshore Community Foundation

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Covington, LA  
<http://www.northshorefoundation.org/>

Our mission is to unite human and financial resources to enhance the quality of life in the Northshore region since 2007. To achieve this mission we serve donors, support nonprofits, and drive civic leadership. The NCF serves the entire Northshore of Lake Pontchartrain – including St. Helena, Tangipahoa, Washington, and St. Tammany parishes.

Susan Bonnett Bourgeois, President/CEO  
985-893-8757  
[sbonnett@northshorefoundation.org](mailto:sbonnett@northshorefoundation.org)

## United Methodist Committee on Relief (UMCOR)

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Atlanta, GA  
<http://www.umcor.org/>

The United Methodist Committee on Relief (UMCOR) is a nonprofit 501(c)(3) organization dedicated to alleviating human suffering around the globe. UMCOR’s work includes programs and projects in disaster response, health, sustainable agriculture, food security, relief supplies, and more. While UMCOR cooperates with other aid organizations to extend our reach, our most important partners are the people we serve. We are confident that successful solutions to emergency or chronic conditions begin with the affected population. UMCOR provides these survivors not only temporary relief but long-term education, training, and support. UMCOR spends 100 percent of designated donations on the projects our donors specify.

Jack Amick, Senior Director, Disaster Response  
800-554-8583  
[JAmick@umcor.org](mailto:JAmick@umcor.org) / [umcor@umcor.org](mailto:umcor@umcor.org)

## United Way of Acadiana

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Lafayette, LA

<http://www.unitedwayofacadiana.org/default.asp>

“United Way of Acadiana is creating lasting change by focusing on the building blocks of a good life: education, earnings, and essentials. We all win when a child succeeds in school, when families are financially stable, and when neighbors meet their own basic needs. Our Mission is to unite people and organizations with passion, expertise, and resources to create more opportunities for a better life. We envision an educated, prosperous, and safe Acadiana where all individuals and families achieve their potential.”

Margaret H. Trahan, President/CEO

337-233-8302

[Margaret.Trahan@UnitedWayOfAcadiana.org](mailto:Margaret.Trahan@UnitedWayOfAcadiana.org)

## United Way of Northeast Louisiana

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Monroe, LA

<http://www.unitedwaynela.org>

United Way of Northeast Louisiana's role in a disaster is two-fold. We are a communicator and a connector. We communicate with and connect the people in need of the direct services, as well as communicate with and connect nonprofits, churches, governmental agencies to volunteers and resources needed to serve the community's needs. United Way of Northeast Louisiana supports the local disaster efforts of United Way partner agencies who are on the front lines of disaster response: the American Red Cross, Food Bank of Northeast Louisiana, and Salvation Army. United Way of Northeast Louisiana 211 is a free service that connects people to information and resources in the community, 24 hours a day, 7 days a week. Between March 9 and March 17, 2016, United Way of Northeast Louisiana 211 answered 14,613 calls. United Way of Northeast Louisiana 211 was the official connection for residents to report damage reports to the Office of Homeland Security and Emergency

Preparedness, helping them expedite damage assessments that ultimately lead to FEMA disaster assistance being activated. United Way Volunteer Community Connection connects volunteers to flood response and recovery organizations who need them most. The Flood Response & Recovery Daily Bulletin was created in partnership with the Monroe Chamber of Commerce and the West Monroe-West Ouachita Chamber of Commerce to provide a continually updated list of available resources in the community. The United Way of Northeast Louisiana Flood Response and Recovery Fund, managed by United Way volunteers, will disburse funds to local agencies and organizations to support immediate needs, as well as long-term recovery efforts, in the coming days. All funds received will be used for flood response and recovery efforts. Every dollar contributed to the United Way of Northeast Louisiana Flood Response and Recovery Fund will be used for flood disaster relief and recovery in Northeast Louisiana. No portion of contributions will be used for overhead or administration.

Janet Durden, President

318-325-3869

[jdurden@unitedwaynela.org](mailto:jdurden@unitedwaynela.org)

## United Way of Northwest Louisiana

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Shreveport, LA

<http://unitedwaynwla.org/>

United Way fights to improve the health, education, and financial stability for all citizens living in Northwest Louisiana while maintaining essential needs for those in crisis or struggling. United Way leverages our partnerships across our ten-parish region to bring services that may not otherwise be present in the community. Ongoing communication with community partners helps us identify what assistance is available in the area, what needs reinforcement, and what partners we can bring to the area to reach more people. Many times, services that are offered in population dense areas are not offered in

smaller communities. Grants are awarded for the following services: Mass Shelter; Mass Feeding; Other Food; Rent/Mortgage Assistance; Utility Assistance; and Temporary Housing.

Bruce Wilson Jr., President/CEO  
318-677-2504  
[Bruce@unitedwaynwla.org](mailto:Bruce@unitedwaynwla.org)

## **United Way of Southeast Louisiana (UWSELA)**

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New Orleans, LA / Mandeville, LA / Hammond, LA / Bogalusa, LA  
<http://www.unitedwaysela.org/>

“United Way of Southeast Louisiana provides funding to 138 programs and 82 partner agencies providing health and human services to serve the people of Jefferson, Orleans, Plaquemines, St. Bernard, St. Tammany, Tangipahoa, and Washington Parishes. Work performed by our partner agencies and supported by UWSELA: shelter; mass feeding; transportation; fire service, search & rescue, and hazmat support; health and medical services; mental health and counseling; food bank/food pantry and other food distribution; clothing; shoes; management/deployment of volunteers; communications; donated goods management; warehousing/bulk distribution; animal care/veterinary services; baby/infant supplies; elderly/special needs; family advocacy; child care/children’s services; skilled labor, building and home repair, clean up assistance, debris removal, and mucking out; public works; and engineering.”

“To address 2016 flood recovery, over 1,000 donors have contributed more than \$800,000 for the UWSELA Flood Relief and Recovery Fund. Additionally, a donation center was established and collected 1,440,581 items during a 19-day operational period.”

Michael Williamson, President/CEO  
504-822-5540  
[michaelw@unitedwaysela.org](mailto:michaelw@unitedwaysela.org)

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